J319A501H3MMBA0000003648001001 343 000

A B & A PENSION FUND 21 NEEDHAM ROAD STANWICK NORTHAMPTON NN9 6QU





Write to us at:
Bank of Scotland plc
PO Box 1000
BX2 1LB

Call us on: **0345 300 0268** (from UK)

+44 131 549 8724 (from Overseas)

Visit us online: www.bankofscotland.co.uk
Your branch: MATTIOLI WOODS P C

Sort code: 12-27-78

Account number: 10319565

BIC: BOFSGBS1MTW

IBAN: GB05 BOFS 1227 7810 3195 65



PHJ50Cl2100000

M329A50U42O D329A511P0S

PENSION

A B & A PENSION FUND

Account Summary

 Balance On 5 September 2019
 £170.03

 Total Paid In
 £0.05

 Total Paid Out
 £0.00

 Balance On 9 September 2019
 £170.08

Account Activity

	•			
Date	Payment type	Details	Transactions (£)	Balance (£)
_5 Sep 1	9	BALANCE BROUGHT FORWARD		170.03
9 Sep 1		INTEREST (GROSS)	0.05 CR	170.08

03648 / 0008671

Changing your contact details

Please write to us at: Bank of Scotland, PO Box 1000, BX2 1LB or visit any Bank of Scotland branch.

If your account is held in the Channel Islands or Isle of Man, please write to us at: Bank of Scotland International, PO Box 19, Evergreen House, 43 Circular Road, Isle of Man IM99 1AT, British Isles.

Lost and stolen Cards or Chequebooks

If you think your cards or PINS have been stolen, please call us immediately on 0800 015 1515. If you're outside the UK, call us on +44 800 015 1515. If you think your chequebook has been lost or stolen, call us immediately on the telephone number on the front of your

Internet and Telephone banking are designed to make your life easier

	Internet Banking	Telephone Banking
Personal customers	go to www.bankofscotland.co.uk/register	call 0345 721 3141
Commercial & Business Banking customers	go to www.bankofscotlandbusiness.co.uk/online-banking/	call 0345 300 0268
Private Banking customers	go to www.bankofscotland.co.uk/privatebanking/	call 0345 711 1111
International customers	go to www.bankofscotland-international.com/offshore-banking.asp	call 0345 744 9900
		(or +44 1539 736626 from
		abroad)

Debit and Cashpoint® Card Charges

- When you use your card in currencies other than in sterling, the amount is converted to sterling on the day it is processed by Visa, using the Visa Payment Scheme exchange rate on the day. We also include a non sterling transaction fee of 2.99% for each transaction. You can find out the Visa exchange rate on 0345 721 3141 (+44 0345 780 1801 from abroad). If your account is held in the Channel Islands or Isle of Man, call 0345 744 9900 (or +440 1539 736626 from abroad). For Private Banking accounts please call 0345 721
- If you use your debit card or Cashpoint® card to withdraw cash in a currency other than sterling, or to withdraw cash in sterling outside the UK, we will charge you a non-sterling cash fee of £1.50 for each withdrawal. Where you elect to allow the cash machine operator/ financial service provider to make the conversion to sterling for you, we will only charge a foreign cash fee of £1.50 for each withdrawal. The provider of the foreign currency may make a separate charge for conversion.
- You'll not pay the cash withdrawal fee when using your debit card to withdraw sterling at a cash machine or over the counter in a bank within the UK.
- If you use your debit card to make a purchase in a currency other than sterling we will charge you £0.50. This fee will not be charged on Premier, Platinum and Private Banking accounts or accounts held in the Channel Islands or the Isle of Man.

Business Debit Card and Business Keycard charges

Full information on our charges is set out in our charges brochures and on our website at www.bankofscotland.co.uk/business (refer to "Rates and Charges"). Alternatively please contact your relationship manager. For any non-sterling card transactions, the amount is converted into sterling on the day it is processed by Visa using the Visa Payment Scheme exchange rate. We will charge you a non-sterling transaction fee of 2.75% of the value of the transaction. You can find out the Visa exchange rate by calling us on 0345 300 0268.

Charges will be shown on your statement or current account charges invoice.

You can find the rates used to calculate the interest you have earned or been paid as follows:

Personal Customers: visit any branch or for savings account rates visit www.bankofscotlandhalifax.co.uk/savings/personalrates.asp or call 0345 726 3646 and for bank account rates visit

www.bankofscotlandhalifax.co.uk/bankaccounts/rates-rewards-fees (Call lines are available on (8am-8pm Mon-Fri; 8am-6pm Sat & 9am to

Commercial and Business Banking Customers: visit www.bankofscotland.co.uk/business (refer to "Rates and Charges")

Offshore Customers: visit

www.bankofscotland-international.com/offshore-banking.asp Private Banking accounts please call 0345 711 1111.

Checking your statement
Please read through the entries on your statement. If you think something is incorrect, please contact us straight away on the telephone number on the front of your statement. The earlier you contact us, the more we may be able to do. E.g. if you have a personal account, we may not be able to refund you if you tell us more than 13 months after the date of the payment. Take care when storing or disposing of information about your accounts.



Protected

Important Information about compensation arrangements

For personal customers

Deposits held with us are covered by the Financial Services Compensation Scheme (FSCS). We will provide you with an information sheet and exclusions list every

Commercial and Business banking customers Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS) Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.

For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk

Jersey and Isle of Man customers: Bank of Scotland Jersey Branch is a participant in the Jersey Banking Depositor Compensation Scheme. The Scheme offers protection for eligible deposits of up to £50,000. The maximum total amount of compensation is capped at £100,000,000 in any 5 year period. Full details of the Scheme and banking groups covered are available on the States of Jersey website (www.gov.je) or on request. The Isle of Man branch of Bank of Scotland plc is a participant in the Isle of Man Depositors' Compensation Scheme as set out in the Depositors' Compensation Scheme Regulations 2010. Full details of the Scheme is available on the Isle of Man Financial Services Authority website at (www.gov.im) or on request.

Privacy notice

We work hard to keep your information secure, which includes regularly reviewing our privacy notice. You can view our full privacy notice at the link below or call us for a copy on 0345 721 3141. Personal customers:

www.bankofscotland.co.uk/securityandprivacy/privacy Commercial and **Business Banking customers:**

www.bankofscotland.co.uk/businessprivacy

Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman. Offshore customers should request a copy of 'How to Voice Your Concerns' from their usual contact.

Stop receiving paper statements

Personal customers can choose to stop receiving paper statements. To do this you must be registered for Internet Banking. To register please visit www.bankofscotlandhalifax.co.uk/aboutonline/register.asp or any Bank of Scotland branch.

Offshore customers can register at www.bankofscotland-international.com/offshore-banking.asp

Information is available in large print, audio tape and Braille, on request.

J3199600C9HMBA0000003138001001 343 000

A B & A PENSION FUND 21 NEEDHAM ROAD **STANWICK NORTHAMPTON** NN9 6QU





Write to us at: Bank of Scotland plc PO Box 1000 **BX2 1LB**

(from UK) Call us on: **0345 300 0268**

+44 131 549 8724 (from Overseas)

Visit us online: www.bankofscotland.co.uk Your branch: MATTIOLI WOODS P C

Sort code: 12-27-78

Account number: 10319565

BIC: BOFSGBS1MTW

IBAN: GB05 BOFS 1227 7810 3195 65



PENSION

A B & A PENSION FUND

Account Summary

Balance On 5 August 2019	£169.98
Total Paid In	£0.05
Total Paid Out	£0.00
Balance On 9 August 2019	£170.03

Account Activity

Date	Payment type	Details	Transactions (£)	Balance (£)
5 Aug	-	BALANCE BROUGHT FORWARD		169.98
9 Aug 1	L9	INTEREST (GROSS)	0.05 CR	170.03

PHI60692100000

Changing your contact details

Please write to us at: Bank of Scotland, PO Box 1000, BX2 1LB or visit any Bank of Scotland branch.

If your account is held in the Channel Islands or Isle of Man, please write to us at: Bank of Scotland International, PO Box 19, Evergreen House, 43 Circular Road, Isle of Man IM99 1AT, British Isles.

Lost and stolen Cards or Chequebooks

If you think your cards or PINS have been stolen, please call us immediately on 0800 015 1515. If you're outside the UK, call us on +44 800 015 1515. If you think your chequebook has been lost or stolen, call us immediately on the telephone number on the front of your

Internet and Telephone banking are designed to make your life easier

Internet Banking

Telephone Banking

Personal customers Commercial & Business Banking customers go to www.bankofscotlandbusiness.co.uk/online-banking/ Private Banking customers

go to www.bankofscotland.co.uk/register go to www.bankofscotland.co.uk/privatebanking/ call 0345 721 3141 call 0345 300 0268 call 0345 711 1111

go to www.bankofscotland-international.com/offshore-banking.asp call 0345 744 9900

(or +44 1539 736626 from abroad)

Debit and Cashpoint® Card Charges

International customers

- When you use your card in currencies other than in sterling, the amount is converted to sterling on the day it is processed by Visa, using the Visa Payment Scheme exchange rate on the day. We also include a non sterling transaction fee of 2.99% for each transaction. You can find out the Visa exchange rate on 0345 721 3141 (+44 0345 780 1801 from abroad). If your account is held in the Channel Islands or Isle of Man, call 0345 744 9900 (or +440 1539 736626 from abroad). For Private Banking accounts please call 0345 721
- If you use your debit card or Cashpoint® card to withdraw cash in a currency other than sterling, or to withdraw cash in sterling outside the UK, we will charge you a non-sterling cash fee of £1.50 for each withdrawal. Where you elect to allow the cash machine operator/ financial service provider to make the conversion to sterling for you, we will only charge a foreign cash fee of £1.50 for each withdrawal. The provider of the foreign currency may make a separate charge for conversion.
- You'll not pay the cash withdrawal fee when using your debit card to withdraw sterling at a cash machine or over the counter in a bank within the UK.
- If you use your debit card to make a purchase in a currency other than sterling we will charge you £0.50. This fee will not be charged on Premier, Platinum and Private Banking accounts or accounts held in the Channel Islands or the Isle of Man.

Business Debit Card and Business Keycard charges

Full information on our charges is set out in our charges brochures and on our website at www.bankofscotland.co.uk/business (refer to "Rates and Charges"). Alternatively please contact your relationship manager. For any non-sterling card transactions, the amount is converted into sterling on the day it is processed by Visa using the Visa Payment Scheme exchange rate. We will charge you a non-sterling transaction fee of 2.75% of the value of the transaction. You can find out the Visa exchange rate by calling us on 0345 300

Charges will be shown on your statement or current account charges invoice.

Interest rates

You can find the rates used to calculate the interest you have earned or been paid as follows:

Personal Customers: visit any branch or for savings account rates visit www.bankofscotlandhalifax.co.uk/savings/personalrates.asp or call 0345 726 3646 and for bank account rates visit

www.bankofscotlandhalifax.co.uk/bankaccounts/rates-rewards-fees (Call lines are available on (8am-8pm Mon-Fri; 8am-6pm Sat & 9am to 5pm Sun).

Commercial and Business Banking Customers: visit www.bankofscotland.co.uk/business (refer to "Rates and Charges")

Offshore Customers: visit

www.bankofscotland-international.com/offshore-banking.asp Private Banking accounts please call 0345 711 1111.

Checking your statement

Please read through the entries on your statement. If you think something is incorrect, please contact us straight away on the telephone number on the front of your statement. The earlier you contact us, the more we may be able to do. E.g. if you have a personal account, we may not be able to refund you if you tell us more than 13 months after the date of the payment. Take care when storing or disposing of information about your accounts.



Protected

Important Information about compensation arrangements

For personal customers

Deposits held with us are covered by the Financial Services Compensation Scheme (FSCS). We will provide you with an information sheet and exclusions list every

Commercial and Business banking customers Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS) Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.

For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk

Jersey and Isle of Man customers: Bank of Scotland Jersey Branch is a participant in the Jersey Banking Depositor Compensation Scheme. The Scheme offers protection for eligible deposits of up to £50,000. The maximum total amount of compensation is capped at £100,000,000 in any 5 year period. Full details of the Scheme and banking groups covered are available on the States of Jersey website (www.gov.je) or on request. The Isle of Man branch of Bank of Scotland plc is a participant in the Isle of Man Depositors' Compensation Scheme as set out in the Depositors' Compensation Scheme Regulations 2010. Full details of the Scheme is available on the Isle of Man Financial Services Authority website at (www.gov.im) or on request.

Privacy notice
We work hard to keep your information secure, which includes regularly reviewing our privacy notice. You can view our full privacy notice at the link below or call us for a copy on 0345 721 3141.

Personal customers:

www.bankofscotland.co.uk/securityandprivacy/privacy Commercial and Business Banking customers: www.bankofscotland.co.uk/businessprivacy

Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman. Offshore customers should request a copy of 'How to Voice Your Concerns' from their usual contact.

Stop receiving paper statements

Personal customers can choose to stop receiving paper statements. To do this you must be registered for Internet Banking. To register please visit www.bankofscotlandhalifax.co.uk/aboutonline/register.asp or any Bank of Scotland branch.

Offshore customers can register at www.bankofscotland-international.com/offshore-banking.asp

Information is available in large print, audio tape and Braille, on request.

Page: 1 of 2

J3198600CFUMBA0000003128001001 343 000

A B & A PENSION FUND 21 NEEDHAM ROAD STANWICK NORTHAMPTON NN9 6QU





Write to us at:
Bank of Scotland pic
PO Box 1000
BX2 1LB

Call us on: **0345 300 0268**

(from UK)

+44 131 549 8724 (from Overseas)

Visit us online: www.bankofscotland.co.uk

Your branch: MATTIOLI WOODS P C

Sort code: 12-27-78

Account number: 10319565

BIC: BOFSGBS1MTW

IBAN: GB05 BOFS 1227 7810 3195 65



PHH60702100000

M3298608BKV D3298607QVR

PENSION

A B & A PENSION FUND

Account Summary

 Balance On 5 July 2019
 £169.28

 Total Paid In
 £0.70

 Total Paid Out
 £0.00

 Balance On 9 July 2019
 £169.98

Account Activity

Date	Payment type	Details	Transactions (£)	Balance (£)
5 Jul 1	9	BALANCE BROUGHT FORWARD		169.28
9 Jul 1	9	INTEREST (GROSS)	0.70 CR	169.98

Messages

Please note that only compensation related queries should be referred to the FSCS on the reverse of this statement.

Changing your contact details

Please write to us at: Bank of Scotland, PO Box 1000, BX2 1LB or visit any Bank of Scotland branch.

If your account is held in the Channel Islands or Isle of Man, please write to us at: Bank of Scotland International, PO Box 19, Evergreen House, 43 Circular Road, Isle of Man IM99 1AT, British Isles.

Lost and stolen Cards or Chequebooks

If you think your cards or PINS have been stolen, please call us immediately on 0800 015 1515. If you're outside the UK, call us on +44 800 015 1515. If you think your chequebook has been lost or stolen, call us immediately on the telephone number on the front of your

Internet and Telephone banking are designed to make your life easier

	Internet Banking	Telephone Banking
Personal customers	go to www.bankofscotland.co.uk/register	call 0345 721 3141
Commercial & Business Banking customers	go to www.bankofscotlandbusiness.co.uk/online-banking/	call 0345 300 0268
Private Banking customers	go to www.bankofscotland.co.uk/privatebanking/	call 0345 711 1111
International customers	go to www.bankofscotland-international.com/offshore-banking.asp	call 0345 744 9900
	•	(or +44 1539 736626 from
		abroad)

Debit and Cashpoint® Card Charges

- When you use your card in currencies other than in sterling, the amount is converted to sterling on the day it is processed by Visa, using the Visa Payment Scheme exchange rate on the day. We also include a non sterling transaction fee of 2.99% for each transaction. You can find out the Visa exchange rate on 0345 721 3141 (+44 0345 780 1801 from abroad). If your account is held in the Channel Islands or Isle of Man, call 0345 744 9900 (or +440 1539 736626 from abroad). For Private Banking accounts please call 0345 721
- If you use your debit card or Cashpoint® card to withdraw cash in a currency other than sterling, or to withdraw cash in sterling outside the UK, we will charge you a non-sterling cash fee of £1.50 for each withdrawal. Where you elect to allow the cash machine operator/ financial service provider to make the conversion to sterling for you, we will only charge a foreign cash fee of £1.50 for each withdrawal. The provider of the foreign currency may make a separate charge for conversion.
- You'll not pay the cash withdrawal fee when using your debit card to withdraw sterling at a cash machine or over the counter in a bank within the UK.
- on.

 If you use your debit card to make a purchase in a currency other than sterling we will charge you £0.50. This fee will not be charged on Premier, Platinum and Private Banking accounts or accounts held in the Channel Islands or the Isle of Man.

Business Debit Card and Business Keycard charges

Full information on our charges is set out in our charges brochures and on our website at www.bankofscotland.co.uk/business (refer to "Rates and Charges"). Alternatively please contact your relationship manager. For any non-sterling card transactions, the amount is converted into sterling on the day it is processed by Visa using the Visa Payment Scheme exchange rate. We will charge you a non-sterling transaction fee of 2.75% of the value of the transaction. You can find out the Visa exchange rate by calling us on 0345 300

Charges will be shown on your statement or current account charges invoice.

You can find the rates used to calculate the interest you have earned or been paid as follows:

Personal Customers: visit any branch or for savings account rates visit www.bankofscotlandhalifax.co.uk/savings/personalrates.asp or call 0345 726 3646 and for bank account rates visit

www.bankofscotlandhalifax.co.uk/bankaccounts/rates-rewards-fees (Call lines are available on (8am-8pm Mon-Fri; 8am-6pm Sat & 9am to

Commercial and Business Banking Customers: visit

www.bankofscotland.co.uk/business (refer to "Rates and Charges")

Offshore Customers: visit

www.bankofscotland-international.com/offshore-banking.asp Private Banking accounts please call 0345 711 1111.

Checking your statement
Please read through the entries on your statement. If you think something is incorrect, please contact us straight away on the telephone number on the front of your statement. The earlier you contact us, the more we may be able to do. E.g. if you have a personal account, we may not be able to refund you if you tell us more than 13 months after the date of the payment. Take care when storing or disposing of information about your accounts.



Protected

Important Information about compensation arrangements

For personal customers

Deposits held with us are covered by the Financial Services Compensation Scheme (FSCS). We will provide you with an information sheet and exclusions list every

Commercial and Business banking customers Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS) Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.

For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk

Jersey and Isle of Man customers: Bank of Scotland Jersey Branch is a participant in the Jersey Banking Depositor Compensation Scheme. The Scheme offers protection for eligible deposits of up to £50,000. The maximum total amount of compensation is capped at £100,000,000 in any 5 year period. Full details of the Scheme and banking groups covered are available on the States of Jersey website (www.gov.je) or on request. The Isle of Man branch of Bank of Scotland plc is a participant in the Isle of Man Depositors' Compensation Scheme as set out in the Depositors' Compensation Scheme Regulations 2010. Full details of the Scheme is available on the Isle of Man Financial Services Authority website at (www.gov.im) or on request.

Privacy notice

We work hard to keep your information secure, which includes regularly reviewing our privacy notice. You can view our full privacy notice at the link below or call us for a copy on 0345 721 3141.

Personal customers: www.bankofscotland.co.uk/securityandprivacy/privacy Commercial and **Business Banking customers:**

www.bankofscotland.co.uk/businessprivacy

Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman. Offshore customers should request a copy of 'How to Voice Your Concerns' from their usual contact.

Stop receiving paper statements

Personal customers can choose to stop receiving paper statements. To do this you must be registered for Internet Banking. To register please visit www.bankofscotlandhalifax.co.uk/aboutonline/register.asp or any Bank of Scotland branch.

Offshore customers can register at www.bankofscotland-international.com/offshore-banking.asp

Information is available in large print, audio tape and Braille, on request.

J3197600NRIMBA0000003714001001 343 000

A B & A PENSION FUND 21 NEEDHAM ROAD **STANWICK NORTHAMPTON** NN9 6QU





Write to us at: Bank of Scotland plc PO Box 1000 **BX2 1LB**

Call us on: 0345 300 0268

(from UK)

+44 131 549 8724 (from Overseas)

Visit us online: www.bankofscotland.co.uk

Your branch: MATTIOLI WOODS P C

Sort code: 12-27-78

Account number: 10319565

BIC: BOFSGBS1MTW

IBAN: GB05 BOFS 1227 7810 3195 65



PHG603N2100000

M329760AIE6 D329760DSNL

PENSION

A B & A PENSION FUND

Account Summary

Balance On 5 June 2019	£4,698.17
Total Paid In	£1.11
Total Paid Out	£4,530.00
Balance On 26 June 2019	£169.28

Account Activity

Date	Payment type	Details	Transactions (£)	Balance (£)
5 Jun 19		BALANCE BROUGHT-FORWARD		4,698.17
10 Jun 19		INTEREST (GROSS)	1.11 CR	4,699.28
26 Jun 19	li .	OUR CHARGE	30.00 DR	4,669.28
26 Jun 19	Payment	FT209087428341 FT209087428341 FOREIGN	4,500.00 DR	169.28

Page 1 of 2 / 0003714 / 0008901

Changing your contact details

Please write to us at: Bank of Scotland, PO Box 1000, BX2 1LB or visit any Bank of Scotland branch.

If your account is held in the Channel Islands or Isle of Man, please write to us at: Bank of Scotland International, PO Box 19, Evergreen House, 43 Circular Road, Isle of Man IM99 1AT, British Isles.

Lost and stolen Cards or Chequebooks

If you think your cards or PINS have been stolen, please call us immediately on 0800 015 1515. If you're outside the UK, call us on +44 800 015 1515. If you think your chequebook has been lost or stolen, call us immediately on the telephone number on the front of your

Internet and Telephone banking are designed to make your life easier

	Internet Banking	Telephone Banking
Personal customers	go to www.bankofscotland.co.uk/register	call 0345 721 3141
Commercial & Business Banking customers	go to www.bankofscotlandbusiness.co.uk/online-banking/	call 0345 300 0268
Private Banking customers		call 0345 711 1111
International customers	go to www.bankofscotland-international.com/offshore-banking.asp	call 0345 744 9900
		(or +44 1539 736626 from
		abroad)

Debit and Cashpoint® Card Charges

- When you use your card in currencies other than in sterling, the amount is converted to sterling on the day it is processed by Visa, using the Visa Payment Scheme exchange rate on the day. We also include a non sterling transaction fee of 2.99% for each transaction. You can find out the Visa exchange rate on 0345 721 3141 (+44 0345 780 1801 from abroad). If your account is held in the Channel Islands or Isle of Man, call 0345 744 9900 (or +440 1539 736626 from abroad). For Private Banking accounts please call 0345 721
- If you use your debit card or Cashpoint® card to withdraw cash in a currency other than sterling, or to withdraw cash in sterling outside the UK, we will charge you a non-sterling cash fee of £1.50 for each withdrawal. Where you elect to allow the cash machine operator/ financial service provider to make the conversion to sterling for you, we will only charge a foreign cash fee of £1.50 for each withdrawal. The provider of the foreign currency may make a separate charge
- You'll not pay the cash withdrawal fee when using your debit card to withdraw sterling at a cash machine or over the counter in a bank within the UK.
- If you use your debit card to make a purchase in a currency other than sterling we will charge you £0.50. This fee will not be charged on Premier, Platinum and Private Banking accounts or accounts held in the Channel Islands or the Isle of Man.

Business Debit Card and Business Keycard charges

Full information on our charges is set out in our charges brochures and on our website at www.bankofscotland.co.uk/business (refer to "Rates and Charges"). Alternatively please contact your relationship manager. For any non-sterling card transactions, the amount is converted into sterling on the day it is processed by Visa using the Visa Payment Scheme exchange rate. We will charge you a non-sterling transaction fee of 2.75% of the value of the transaction. You can find out the Visa exchange rate by calling us on 0345 300

Charges will be shown on your statement or current account charges invoice.

Interest rates

You can find the rates used to calculate the interest you have earned or been paid as follows:

Personal Customers: visit any branch or for savings account rates visit www.bankofscotlandhalifax.co.uk/savings/personalrates.asp or call 0345 726 3646 and for bank account rates visit

www.bankofscotlandhalifax.co.uk/bankaccounts/rates-rewards-fees (Call lines are available on (8am-8pm Mon-Fri; 8am-6pm Sat & 9am to

Commercial and Business Banking Customers: visit www.bankofscotland.co.uk/business (refer to "Rates and Charges")

Offshore Customers: visit

www.bankofscotland-international.com/offshore-banking.asp Private Banking accounts please call 0345 711 1111.

Checking your statement

Please read through the entries on your statement. If you think something is incorrect, please contact us straight away on the telephone number on the front of your statement. The earlier you contact us, the more we may be able to do. E.g. if you have a personal account, we may not be able to refund you if you tell us more than 13 months after the date of the payment. Take care when storing or disposing of information about your accounts.



Protected

Important Information about compensation arrangements

For personal customers

Deposits held with us are covered by the Financial Services Compensation Scheme (FSCS). We will provide you with an information sheet and exclusions list every

Commercial and Business banking customers Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS) Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.

For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk

Jersey and Isle of Man customers: Bank of Scotland Jersey Branch is a participant in the Jersey Banking Depositor Compensation Scheme. The Scheme offers protection for eligible deposits of up to £50,000. The maximum total amount of compensation is capped at £100,000,000 in any 5 year period. Full details of the Scheme and banking groups covered are available on the States of Jersey website (www.gov.je) or on request. The Isle of Man branch of Bank of Scotland plc is a participant in the Isle of Man Depositors' Compensation Scheme as set out in the Depositors' Compensation Scheme Regulations 2010. Full details of the Scheme is available on the Isle of Man Financial Services Authority website at (www.gov.im) or on request.

Privacy notice
We work hard to keep your information secure, which includes regularly reviewing our privacy notice. You can view our full privacy notice at the link below or call us for a copy on 0345 721 3141.

Personal customers:

www.bankofscotland.co.uk/securityandprivacy/privacy Commercial and

Business Banking customers: www.bankofscotland.co.uk/businessprivacy

Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman. Offshore customers should request a copy of 'How to Voice Your Concerns' from their usual contact.

Stop receiving paper statements

Personal customers can choose to stop receiving paper statements. To do this you must be registered for Internet Banking. To register please visit www.bankofscotlandhalifax.co.uk/aboutonline/register.asp or any Bank of Scotland branch.

Offshore customers can register at www.bankofscotland-international.com/offshore-banking.asp

Information is available in large print, audio tape and Braille, on request.

Page: 1 of 2

J3198600K2EMBA0000003167001001 343 000

A B & A PENSION FUND 21 NEEDHAM ROAD STANWICK NORTHAMPTON NN9 6QU





Write to us at:
Bank of Scotland pic
PO Box 1000
BX2 1LB

Call us on: **0345 300 0268** (from UK)

+44 131 549 8724 (from Overseas)

Visit us online: www.bankofscotland.co.uk
Your branch: MATTIOLI WOODS P C

Sort code: 12–27–78
Account number: 10319565
BIC: BOFSGBS1MTW

BIC: BOFSGBSIMIW

IBAN: GB05 BOFS 1227 7810 3195 65

PHF60812100000

M31966075P9

PENSION

A B & A PENSION FUND

Account Summary

Balance On 3 May 2019	£1,572.72
Total Paid In	£3,125.45
Total Paid Out	£0.00
Balance On 21 May 2019	£4,698.17

Account Activity

Date	Payment type	Details	Transactions (£)	Balance (£)
3 May 19		BALANCE BROUGHT FORWARD		1,572.72
9 May 19		INTEREST (GROSS)	0.45 CR	1,573.17
21 May 19	Bank Giro Credit	HMRC PPS PP PAYMENT	3,125.00 CR	4,698.17

Important Information

Currently, when you use your Debit Card to make a payment or receive a refund, the money goes into or comes out of your account on a working day, Monday to Friday. From June 2019, this will change. Debit Card payments and refunds will come into or out of your account on any day of the week, including weekends and Bank Holidays. Please make sure you have enough available funds in your account when you make a Debit Card payment — see your account terms and conditions for more details.

Page 1 of 2 / 0003167 / 0007093

Messages

Please note that only compensation related queries should be referred to the FSCS on the reverse of this statement.

Changing your contact details

Please write to us at: Bank of Scotland, PO Box 1000, BX2 1LB or visit any Bank of Scotland branch.

If your account is held in the Channel Islands or Isle of Man, please write to us at: Bank of Scotland International, PO Box 19, Evergreen House, 43 Circular Road, Isle of Man IM99 1AT, British Isles.

Lost and stolen Cards or Chequebooks

If you think your cards or PINS have been stolen, please call us immediately on 0800 015 1515. If you're outside the UK, call us on +44 800 015 1515. If you think your chequebook has been lost or stolen, call us immediately on the telephone number on the front of your statement.

Internet and Telephone banking are designed to make your life easier

Internet Banking

Telephone Banking call 0345 721 3141

Personal customers **Private Banking customers**

go to www.bankofscotland.co.uk/register Commercial & Business Banking customers go to www.bankofscotlandbusiness.co.uk/online-banking/ go to www.bankofscotland.co.uk/privatebanking/

call 0345 300 0268 call 0345 711 1111

International customers

go to www.bankofscotland-international.com/offshore-banking.asp call 0345 744 9900 (or +44 1539 736626 from

Debit and Cashpoint® Card Charges

- When you use your card in currencies other than in sterling, the amount is converted to sterling on the day it is processed by Visa, using the Visa Payment Scheme exchange rate on the day. We also include a non sterling transaction fee of 2.99% for each transaction. You can find out the Visa exchange rate on 0345 721 3141 (+44 0345 780 1801 from abroad). If your account is held in the Channel Islands or Isle of Man, call 0345 744 9900 (or +440 1539 736626 from abroad). For Private Banking accounts please call 0345 721
- If you use your debit card or Cashpoint® card to withdraw cash in a currency other than sterling, or to withdraw cash in sterling outside the UK, we will charge you a non-sterling cash fee of £1.50 for each withdrawal. Where you elect to allow the cash machine operator/ financial service provider to make the conversion to sterling for you, we will only charge a foreign cash fee of £1.50 for each withdrawal. The provider of the foreign currency may make a separate charge for conversion.
- You'll not pay the cash withdrawal fee when using your debit card to withdraw sterling at a cash machine or over the counter in a bank within the UK.
- If you use your debit card to make a purchase in a currency other than sterling we will charge you £0.50. This fee will not be charged on Premier, Platinum and Private Banking accounts or accounts held in the Channel Islands or the Isle of Man.

Business Debit Card and Business Keycard charges

Full information on our charges is set out in our charges brochures and on our website at www.bankofscotland.co.uk/business (refer to "Rates and Charges"). Alternatively please contact your relationship manager. For any non-sterling card transactions, the amount is converted into sterling on the day it is processed by Visa using the Visa Payment Scheme exchange rate. We will charge you a non-sterling transaction fee of 2.75% of the value of the transaction. You can find out the Visa exchange rate by calling us on 0345 300 0268.

Charges will be shown on your statement or current account charges invoice.

Interest rates

You can find the rates used to calculate the interest you have earned or been paid as follows:

Personal Customers: visit any branch or for savings account rates visit www.bankofscotlandhalifax.co.uk/savings/personalrates.asp or call 0345 726 3646 and for bank account rates visit

www.bankofscotlandhalifax.co.uk/bankaccounts/rates-rewards-fees (Call lines are available on (8am-8pm Mon-Fri; 8am-6pm Sat & 9am to 5pm Sun).

Commercial and Business Banking Customers: visit www.bankofscotland.co.uk/business (refer to "Rates and Charges")

www.bankofscotland-international.com/offshore-banking.asp Private Banking accounts please call 0345 711 1111.

Checking your statement
Please read through the entries on your statement. If you think something is incorrect, please contact us straight away on the telephone number on the front of your statement. The earlier you contact us, the more we may be able to do. E.g. if you have a personal account, we may not be able to refund you if you tell us more than 13 months after the date of the payment. Take care when storing or disposing of information about your accounts.



Protected

Important Information about compensation arrangements

abroad)

For personal customers

Deposits held with us are covered by the Financial Services Compensation Scheme (FSCS). We will provide you with an information sheet and exclusions list every

Commercial and Business banking customers Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS).
Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.

For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk

Jersey and Isle of Man customers: Bank of Scotland Jersey Branch is a participant in the Jersey Banking Depositor Compensation Scheme. The Scheme offers protection for eligible deposits of up to £50,000. The maximum total amount of compensation is capped at £100,000,000 in any 5 year period. Full details of the Scheme and banking groups covered are available on the States of Jersey website (www.gov.je) or on request. The Isle of Man branch of Bank of Scotland plc is a participant in the Isle of Man Depositors' Compensation Scheme as set out in the Depositors' Compensation Scheme Regulations 2010. Full details of the Scheme is available on the Isle of Man Financial Services Authority website at (www.gov.im) or on request.

Privacy notice

We work hard to keep your information secure, which includes regularly reviewing our privacy notice. You can view our full privacy notice at the link below or call us for a copy on 0345 721 3141.

Personal customers: www.bankofscotland.co.uk/securityandprivacy/privacy Commercial and

Business Banking customers: www.bankofscotland.co.uk/businessprivacy

Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman. Offshore customers should request a copy of 'How to Voice Your Concerns' from their usual contact.

Stop receiving paper statements

Personal customers can choose to stop receiving paper statements. To do this you must be registered for Internet Banking. To register please visit www.bankofscotlandhalifax.co.uk/aboutonline/register.asp or any Bank of Scotland branch.

Offshore customers can register at www.bankofscotland-international.com/offshore-banking.asp

Information is available in large print, audio tape and Braille, on request.

Page: 1 of 4

J3195401LF3MBA0000003854001002 343 000

A B & A PENSION FUND 21 NEEDHAM ROAD STANWICK NORTHAMPTON NN9 6QU





Write to us at:
Bank of Scotland pic
PO Box 1000
BX2 1LB

Call us on: **0345 300 0268** (from UK)

+44 131 549 8724 (from Overseas)

Visit us online: www.bankofscotland.co.uk

Your branch: **MATTIOLI WOODS P C**Sort code: **12–27–78**

Account number: 10319565

BIC: BOFSGBS1MTW

IBAN: GB05 BOFS 1227 7810 3195 65



PHE409E2100000

M329540F3MO D329540P920

PENSION

A B & A PENSION FUND

Account Summary

Balance On 5 April 2019	£1,569.67
Total Paid In	£3.05
Total Paid Out	£0.00
Balance On 9 April 2019	£1,572.72

Account Activity

Date	Payment type	Details	Transactions (£)	Balance (£)
5 Apr 19	-	BALANCE BROUGHT FORWARD		1,569.67
9 Apr 19	9	INTEREST (GROSS)	3.05 CR	1,572.72

Important Information

Currently, when you use your Debit Card to make a payment or receive a refund, the money goes into or comes out of your account on a working day, Monday to Friday. From June 2019, this will change. Debit Card payments and refunds will come into or out of your account on any day of the week, Including weekends and Bank Holidays. Please make sure you have enough available funds in your account when you make a Debit Card payment — see your account terms and conditions for more details.

1 of 4 / 0003854 / 0016069

Changing your contact details

Please write to us at: Bank of Scotland, PO Box 1000, BX2 1LB or visit any Bank of Scotland branch.

If your account is held in the Channel Islands or Isle of Man, please write to us at: Bank of Scotland International, PO Box 19, Evergreen House, 43 Circular Road, Isle of Man IM99 1AT, British Isles.

Lost and stolen Cards or Chequebooks

If you think your cards or PINS have been stolen, please call us immediately on 0800 015 1515. If you're outside the UK, call us on +44 800 015 1515. If you think your chequebook has been lost or stolen, call us immediately on the telephone number on the front of your

Internet and Telephone banking are designed to make your life easier

	Internet Banking	Telephone Banking
Personal customers	go to www.bankofscotland.co.uk/register	call 0345 721 3141
Commercial & Business Banking customers	go to www.bankofscotlandbusiness.co.uk/online-banking/	call 0345 300 0268
Private Banking customers	go to www.bankofscotland.co.uk/privatebanking/	call 0345 711 1111
International customers	go to www.bankofscotland-international.com/offshore-banking.asp	call 0345 744 9900
		(or +44 1539 736626 from
		abroad)

Debit and Cashpoint® Card Charges

- When you use your card in currencies other than in sterling, the amount is converted to sterling on the day it is processed by Visa, using the Visa Payment Scheme exchange rate on the day. We also include a non sterling transaction fee of 2.99% for each transaction. You can find out the Visa exchange rate on 0345 721 3141 (+44 0345 780 1801 from abroad). If your account is held in the Channel Islands or Isle of Man, call 0345 744 9900 (or +440 1539 736626 from abroad). For Private Banking accounts please call 0345 721 3141.
- If you use your debit card or Cashpoint® card to withdraw cash in a currency other than sterling, or to withdraw cash in sterling outside the UK, we will charge you a non-sterling cash fee of £1.50 for each withdrawal. Where you elect to allow the cash machine operator/ financial service provider to make the conversion to sterling for you, we will only charge a foreign cash fee of £1.50 for each withdrawal. The provider of the foreign currency may make a separate charge for conversion.
- You'll not pay the cash withdrawal fee when using your debit card to withdraw sterling at a cash machine or over the counter in a bank within the UK.
- If you use your debit card to make a purchase in a currency other than sterling we will charge you £0.50. This fee will not be charged on Premier, Platinum and Private Banking accounts or accounts held in the Channel Islands or the Isle of Man.

Business Debit Card and Business Keycard charges

Full information on our charges is set out in our charges brochures and on our website at www.bankofscotland.co.uk/business (refer to "Rates and Charges"). Alternatively please contact your relationship manager. For any non-sterling card transactions, the amount is converted into sterling on the day it is processed by Visa using the Visa Payment Scheme exchange rate. We will charge you a non-sterling transaction fee of 2.75% of the value of the transaction. You can find out the Visa exchange rate by calling us on 0345 300 0268.

Charges will be shown on your statement or current account charges invoice.

You can find the rates used to calculate the interest you have earned or been paid as follows:

Personal Customers: visit any branch or for savings account rates visit www.bankofscotlandhalifax.co.uk/savings/personalrates.asp or call 0345 726 3646 and for bank account rates visit

www.bankofscotlandhalifax.co.uk/bankaccounts/rates-rewards-fees (Call lines are available on (8am-8pm Mon-Fri; 8am-6pm Sat & 9am to 5pm Sun).

Commercial and Business Banking Customers: visit www.bankofscotland.co.uk/business (refer to "Rates and Charges")

Offshore Customers: visit

www.bankofscotland-international.com/offshore-banking.asp Private Banking accounts please call 0345 711 1111.

Checking your statement

Please read through the entries on your statement. If you think something is incorrect, please contact us straight away on the telephone number on the front of your statement. The earlier you contact us, the more we may be able to do. E.g. if you have a personal account, we may not be able to refund you if you tell us more than 13 months after the date of the payment. Take care when storing or disposing of information about your accounts.

SCS

Protected

Important Information about compensation arrangements

For personal customers

Deposits held with us are covered by the Financial Services Compensation Scheme (FSCS). We will provide you with an information sheet and exclusions list every

Commercial and Business banking customers Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS). Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.

For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk

Jersey and Isle of Man customers: Bank of Scotland Jersey Branch is a participant in the Jersey Banking Depositor Compensation Scheme. The Scheme offers protection for eligible deposits of up to £50,000. The maximum total amount of compensation is capped at £100,000,000 in any 5 year period. Full details of the Scheme and banking groups covered are available on the States of Jersey website (www.gov.je) or on request. The Isle of Man branch of Bank of Scotland plc is a participant in the Isle of Man Depositors' Compensation Scheme as set out in the Depositors' Compensation Scheme Regulations 2010. Full details of the Scheme is available on the Isle of Man Financial Services Authority website at (www.gov.im) or on request.

Privacy notice

We work hard to keep your information secure, which includes regularly reviewing our privacy notice. You can view our full privacy notice at the link below or call us for a copy on 0345 721 3141. Personal customers:

www.bankofscotland.co.uk/securityandprivacy/privacy Commercial and **Business Banking customers:**

www.bankofscotland.co.uk/businessprivacy

Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman. Offshore customers should request a copy of 'How to Voice Your Concerns' from their usual contact. their usual contact.

Stop receiving paper statements

Personal customers can choose to stop receiving paper statements. To do this you must be registered for Internet Banking. To register please visit www.bankofscotlandhalifax.co.uk/aboutonline/register.asp or any Bank of Scotland branch.

Offshore customers can register at www.bankofscotland-international.com/offshore-banking.asp

Information is available in large print, audio tape and Braille, on request.



Page: 3 of 4

A B & A PENSION FUND 21 NEEDHAM ROAD STANWICK NORTHAMPTON NN9 6QU Write to us at:
Bank of Scotland plc
PO Box 1000
BX2 1LB

Call us on: 0345 300 0268 (from UK)

+44 131 549 8724 (from Overseas)

Visit us online: www.bankofscotland.co.uk
Your branch: MATTIOLI WOODS P C

Sort code: 12–27–78
Account number: 10319565

BIC: BOFSGBS1MTW

IBAN: GB05 BOFS 1227 7810 3195 65



PENSION

A B & A PENSION FUND

IMPORTANT DOCUMENT - DO NOT DESTROY

Annual Interest Summary

This summary details interest credited to this account between 6 April 2018 and 5 April 2019. This will help you complete your tax return for the tax year ending on the 5 April 2019.

TAX YEAR - 6 April 2018 - 5 April 2019 -

Gross Interest Paid

£6.18

Notes

We will pay your interest Gross, this means we will not deduct tax on your behalf. Dependent on your personal circumstances tax may be due on the interest and it is your responsibility to disclose and pay any tax due directly to HM Revenue and Customs (HMRC).

The items and balance shown should be verified.

Details of all rates and calculations of any interest charged are available on our website or can be obtained by contacting us in the normal way.

Changing your contact details

Please write to us at: Bank of Scotland, PO Box 1000, BX2 1LB or visit any Bank of Scotland branch.

If your account is held in the Channel Islands or Isle of Man, please write to us at: Bank of Scotland International, PO Box 19, Evergreen House, 43 Circular Road, Isle of Man IM99 1AT, British Isles.

Lost and stolen Cards or Chequebooks

If you think your cards or PINS have been stolen, please call us immediately on 0800 015 1515. If you're outside the UK, call us on +44 800 015 1515. If you think your chequebook has been lost or stolen, call us immediately on the telephone number on the front of your

Internet and Telephone banking are designed to make your life easier

	internet banking	relephone banking
Personal customers	go to www.bankofscotland.co.uk/register	call 0345 721 3141
Commercial & Business Banking customers	go to www.bankofscotlandbusiness.co.uk/online-banking/	call 0345 300 0268
Private Banking customers		call 0345 711 1111
International customers	go to www.bankofscotland-international.com/offshore-banking.asp	call 0345 744 9900
		(or +44 1539 736626 from

Internet Banking

Debit and Cashpoint® Card Charges

- When you use your card in currencies other than in sterling, the amount is converted to sterling on the day it is processed by Visa, using the Visa Payment Scheme exchange rate on the day. We also include a non sterling transaction fee of 2.99% for each transaction. You can find out the Visa exchange rate on 0345 721 3141 (+44 0345 780 1801 from abroad). If your account is held in the Channel Islands or Isle of Man, call 0345 744 9900 (or +440 1539 736626 from abroad). For Private Banking accounts please call 0345 721 3141.
- If you use your debit card or Cashpoint® card to withdraw cash in a currency other than sterling, or to withdraw cash in sterling outside the UK, we will charge you a non-sterling cash fee of £1.50 for each withdrawal. Where you elect to allow the cash machine operator/ financial service provider to make the conversion to sterling for you, we will only charge a foreign cash fee of £1.50 for each withdrawal. The provider of the foreign currency may make a separate charge
- You'll not pay the cash withdrawal fee when using your debit card to withdraw sterling at a cash machine or over the counter in a bank within the UK.
- If you use your debit card to make a purchase in a currency other than sterling we will charge you £0.50. This fee will not be charged on Premier, Platinum and Private Banking accounts or accounts held in the Channel Islands or the Isle of Man.

Business Debit Card and Business Keycard charges

Full information on our charges is set out in our charges brochures and on our website at www.bankofscotland.co.uk/business (refer to "Rates and Charges"). Alternatively please contact your relationship manager. For any non-sterling card transactions, the amount is converted into sterling on the day it is processed by Visa using the Visa Payment Scheme exchange rate. We will charge you a non-sterling transaction fee of 2.75% of the value of the transaction. You can find out the Visa exchange rate by calling us on 0345 300 0268.

Charges will be shown on your statement or current account charges invoice.

Interest rates

You can find the rates used to calculate the interest you have earned or been paid as follows:

Personal Customers: visit any branch or for savings account rates visit www.bankofscotlandhalifax.co.uk/savings/personalrates.asp or call 0345 726 3646 and for bank account rates visit

www.bankofscotlandhalifax.co.uk/bankaccounts/rates-rewards-fees (Call lines are available on (8am-8pm Mon-Fri; 8am-6pm Sat & 9am to

Commercial and Business Banking Customers: visit www.bankofscotland.co.uk/business (refer to "Rates and Charges")

Offshore Customers: visit

www.bankofscotland-international.com/offshore-banking.asp Private Banking accounts please call 0345 711 1111.

Checking your statement
Please read through the entries on your statement. If you think something is incorrect, please contact us straight away on the telephone number on the front of your statement. The earlier you contact us, the more we may be able to do. E.g. if you have a personal account, we may not be able to refund you if you tell us more than 13 months after the date of the payment. Take care when storing or disposing of information about your accounts.

SCS

Protected

Important information about compensation arrangements

abroad)

Tolophono Banking

For personal customers

Deposits held with us are covered by the Financial Services Compensation Scheme (FSCS). We will provide you with an information sheet and exclusions list every vear.

Commercial and Business banking customers Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS). Please note that due to FSCS and FOS eligibility criteria not all business customers will be covered.

For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk

Jersey and Isle of Man customers: Bank of Scotland Jersey Branch is a participant in the Jersey Banking Depositor Compensation Scheme. The Scheme offers protection for eligible deposits of up to £50,000. The maximum total amount of compensation is capped at £100,000,000 in any 5 year period. Full details of the Scheme and banking groups covered are available on the States of Jersey website (www.gov.je) or on request. The Isle of Man branch of Bank of Scotland plc is a participant in the Isle of Man Depositors' Compensation Scheme as set out in the Depositors' Compensation Scheme Regulations 2010. Full details of the Scheme is available on the Isle of Man Financial Services Authority website at (www.gov.im) or on request.

We work hard to keep your information secure, which includes regularly reviewing our privacy notice. You can view our full privacy notice at the link below or call us for a copy on 0345 721 3141. Personal customers:

www.bankofscotland.co.uk/securityandprivacy/privacy Commercial and Business Banking customers: www.bankofscotland.co.uk/businessprivacy

Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we us in the first instance, if you are not nappy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman. Offshore customers should request a copy of 'How to Voice Your Concerns' from their usual contact.

Stop receiving paper statements

Personal customers can choose to stop receiving paper statements. To do this you must be registered for Internet Banking. To register please visit www.bankofscotlandhalifax.co.uk/aboutonline/register.asp or any Bank of Scotland branch.

Offshore customers can register at www.bankofscotland-international.com/offshore-banking.asp

Information is available in large print, audio tape and Braille, on request.

Your account statement Statement sheet number: 24 Issue date: 5 April 2019

Page: 1 of 2

J3194600RDSMBA0000003821001001 343 000

A B & A PENSION FUND 21 NEEDHAM ROAD STANWICK NORTHAMPTON NN9 6QU





Write to us at:
Bank of Scotland plc
PO Box 1000
BX2 1LB

Call us on: **0345 300 0268**

(from UK)

Delenge (C)

+44 131 549 8724 (from Overseas)

Visit us online: www.bankofscotland.co.uk
Your branch: MATTIOLI WOODS P C

Sort code: 12-27-78

Account number: 10319565

BIC: BOFSGBS1MTW

IBAN: GB05 BOFS 1227 7810 3195 65



PHD60452100000

PENSION

A B & A PENSION FUND

Account Summary

 Balance On 5 March 2019
 £1,139.12

 Total Paid In
 £13,460.55

 Total Paid Out
 £13,030.00

 Balance On 3 April 2019
 £1,569.67

Account Activity

Date	Payment type	Details	Transactions (£)	Balance (£)
5 Mar 19		BALANCE BROUGHT FORWARD		1,139.12
11 Mar 19	Faster Payment	AUBREY THOMAS BROC	12,500.00 CR	13,639.12
		BROCKLEBANK PENSIO		
		000000FT190703PKY2		
		230580 10		
		11MAR19 19:13		
11 Mar 19	•	INTEREST (GROSS)	0.55 CR	13,639.67
27 Mar 19	Deposit	MW REFUND	960.00 CR	14,599.67
3 Apr 19	Payment	OUR CHARGE	30.00 DR	14,569.67
•		FT206327758341		
3 Apr 19	Payment	FT206327758341	13,000.00 DR	1,569.67
•		FOREIGN		





Please note that only compensation related queries should be referred to the FSCS on the reverse of this statement.

Changing your contact details

Please write to us at: Bank of Scotland, PO Box 1000, BX2 1LB or visit any Bank of Scotland branch.

If your account is held in the Channel Islands or Isle of Man, please write to us at: Bank of Scotland International, PO Box 19, Evergreen House, 43 Circular Road, Isle of Man IM99 1AT, British Isles.

Lost and stolen Cards or Chequebooks

If you think your cards or PINS have been stolen, please call us immediately on 0800 015 1515. If you're outside the UK, call us on +44 800 015 1515. If you think your chequebook has been lost or stolen, call us immediately on the telephone number on the front of your statement.

Internet and Telephone banking are designed to make your life easier

	internet banking	reiebijone panking
Personal customers	go to www.bankofscotland.co.uk/register	call 0345 721 3141
Commercial & Business Banking customers	go to www.bankofscotlandbusiness.co.uk/online-banking/	call 0345 300 0268
	go to www.bankofscotland.co.uk/privatebanking/	call 0345 711 1111
International customers	go to www.bankofscotland-international.com/offshore-banking.asp	call 0345 744 9900
		(or +44 1539 736626 from
		abroad)

Debit and Cashpoint® Card Charges

- When you use your card in currencies other than in sterling, the amount is converted to sterling on the day it is processed by Visa, using the Visa Payment Scheme exchange rate on the day. We also include a non sterling transaction fee of 2.99% for each transaction. You can find out the Visa exchange rate on 0345 721 3141 (+44 0345 780 1801 from abroad). If your account is held in the Channel Islands or Isle of Man, call 0345 744 9900 (or +440 1539 736626 from abroad). For Private Banking accounts please call 0345 721 3141.
- If you use your debit card or Cashpoint® card to withdraw cash in a currency other than sterling, or to withdraw cash in sterling outside the UK, we will charge you a non-sterling cash fee of £1.50 for each withdrawal. Where you elect to allow the cash machine operator/financial service provider to make the conversion to sterling for you, we will only charge a foreign cash fee of £1.50 for each withdrawal. The provider of the foreign currency may make a separate charge for conversion.
- You'll not pay the cash withdrawal fee when using your debit card to withdraw sterling at a cash machine or over the counter in a bank within the UK.
- If you use your debit card to make a purchase in a currency other than sterling we will charge you £0.50. This fee will not be charged on Premier, Platinum and Private Banking accounts or accounts held in the Channel Islands or the Isle of Man.

Business Debit Card and Business Keycard charges

Full information on our charges is set out in our charges brochures and on our website at www.bankofscotland.co.uk/business (refer to "Rates and Charges"). Alternatively please contact your relationship manager. For any non-sterling card transactions, the amount is converted into sterling on the day it is processed by Visa using the Visa Payment Scheme exchange rate. We will charge you a non-sterling transaction fee of 2.75% of the value of the transaction. You can find out the Visa exchange rate by calling us on 0345 300 0268.

Charges will be shown on your statement or current account charges invoice.

Interest rates

You can find the rates used to calculate the interest you have earned or been paid as follows:

Personal Customers: visit any branch or for savings account rates visit www.bankofscotlandhalifax.co.uk/savings/personalrates.asp or call 0345 726 3646 and for bank account rates visit

www.bankofscotlandhalifax.co.uk/bankaccounts/rates-rewards-fees (Call lines are available on (8am-8pm Mon-Fri; 8am-6pm Sat & 9am to 5pm Sun).

Commercial and Business Banking Customers: visit www.bankofscotland.co.uk/business (refer to "Rates and Charges")

Offshore Customers: visit

www.bankofscotland-international.com/offshore-banking.asp Private Banking accounts please call 0345 711 1111.

Checking your statement

Please read through the entries on your statement. If you think something is incorrect, please contact us straight away on the telephone number on the front of your statement. The earlier you contact us, the more we may be able to do. E.g. if you have a personal account, we may not be able to refund you if you tell us more than 13 months after the date of the payment. Take care when storing or disposing of information about your accounts.



Protected

Internet Ranking

Important Information about compensation arrangements

Talanhana Rankina

For personal customers

Deposits held with us are covered by the Financial Services Compensation Scheme (FSCS). We will provide you with an information sheet and exclusions list every year.

Commercial and Business banking customers
Eligible deposits with us are protected by the Financial
Services Compensation Scheme (FSCS). We are covered
by the Financial Ombudsman Service (FOS).
Please note that due to FSCS and FOS eligibility criteria
not all business customers will be covered.

For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk

Jersey and Isle of Man customers: Bank of Scotland Jersey Branch is a participant in the Jersey Banking Depositor Compensation Scheme. The Scheme offers protection for eligible deposits of up to £50,000. The maximum total amount of compensation is capped at £100,000,000 in any 5 year period. Full details of the Scheme and banking groups covered are available on the States of Jersey website (www.gov.je) or on request. The Isle of Man branch of Bank of Scotland plc is a participant in the Isle of Man Depositors' Compensation Scheme as set out in the Depositors' Compensation Scheme Regulations 2010. Full details of the Scheme is available on the Isle of Man Financial Services Authority website at (www.gov.im) or on request.

Privacy notice

We work hard to keep your information secure, which includes regularly reviewing our privacy notice. You can view our full privacy notice at the link below or call us for a copy on 0345 721 3141.

Personal customers:

www.bankofscotland.co.uk/securityandprivacy/privacy Commercial and Business Banking customers:

www.bankofscotland.co.uk/businessprivacy

Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman. Offshore customers should request a copy of 'How to Voice Your Concerns' from their usual contact.

Stop receiving paper statements

Personal customers can choose to stop receiving paper statements. To do this you must be registered for Internet Banking. To register please visit www.bankofscotlandhalifax.co.uk/aboutonline/register.asp or any Bank of Scotland branch.

Offshore customers can register at www.bankofscotland-international.com/offshore-banking.asp

Information is available in large print, audio tape and Braille, on request.