

Pension Practitioner.Com
Daws House
33-35 Daws Lane
London
NW7 4SD

November 4, 2008

Dear Sirs

Account Number: 49844258
Account Name: Argile Private Pension Scheme

I write in response to your letter dated 24 October 2008.

In order for a signatory to be added to/removed from the account, we require the completion of a new mandate. This will need to be completed by all authorised signatories on the account.

With regards to section 3 of the mandate, the existing signatories on the account only need to complete their name, nationality, date of birth, current address and telephone details. However, any new signatories will have to complete their personal details in full.

Please note the changes you have requested are not in operation until you have received confirmation from us that the new mandate has been accepted. We are unable to update the account with any new signing authorities until we have received the new mandate, which must be completed in full. A reply paid envelope has been provided for your convenience.

Unfortunately, if any sections of the mandate have been completed incorrectly, or left blank, the mandate will have to be returned to you to rectify. This will increase the time it takes to update the account with the new mandate. Therefore please take care to complete all sections in full.

If any of the existing authorised signatories from the current mandate are to be removed from the account, we require a separate letter containing the signed authority from all authorised signatories currently held on file, authorising the changes in the new mandate.

We also require sight of a copy of the Deed of Appointment of Trustees.

Should you have any queries regarding this matter please do not hesitate to contact our Client Service Centre on freephone, 0800 092 3300, where a member of staff will be happy to assist you.

Yours sincerely



Owen John
Customer Service Administrator

PART OF THE SANTANDER GROUP

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