Standard Life

01617 / 324 / 00012

Mrs A Bennett 137 Hodge Clough Road OLDHAM OL1 4PX



Personal Pension Plan

27 March 2020

Ann Bennett

Plan number: K254758000

Dear Ms Bennett,

Thank you for your application to transfer your Standard Life Pension Policy to the Bennett Pension Scheme.

How to contact us

2 0345 60 60 013

www.standardlife.co.uk

Our ref: SLDH23

you call us)

Monday to Friday 9am - 5pm (you'll need the plan number when

I have reviewed the documentation provided and can confirm we are outstanding some documentary evidence to proceed with your transfer. We require:

Letter from bank

On the bank's business headed paper

Showing the Trustee account details - this must confirm:

The date the account was opened

The bank signatories to the account

The bank account name

The account number

The sort code.

Screenshots from HMRC's Online Services

The scheme name

Approval (PSTR) number

The scheme administrator.

Please note this must be electronically date stamped with the HMRC Logo and taken within 1 month to be valid.

I have received communication from Registered Scheme Administrator to make us aware that they are having difficulty acquiring a letter from the bank with the ongoing situation. I have made them aware that this evidence is mandatory but due to the nature of events unfolding we are willing to extend our deadlines to allow receipt of this document.

I also note that the payslips provided are from November, December 2019 and February 2020. Our Due Diligence team will query why January's payslip was not included.

Upon receipt of all documentary evidence we perform standard Due Diligence on all transfer requests and reserve the right to request further information should it be deemed necessary. Thank you for patience at this unprecedented time.

Kind Regards

Standard Life

Beware of pension scams

Falling foul of a scam could mean you lose some or all of your money. See fca.org.uk/scamsmart

Information online

You can get payment details and other valuable information about your pension plans by visiting www.standardlife.co.uk.