

Mr Sanjeet Manek 16 Herga Court Sudbury Hill Harrow Middlesex HA1 3RS



Get in touch with us

eonnext.com/contact

Your account number:

A-48000057

Your energy account

for 16, Herga Court, Sudbury Hill, Harrow, Middlesex, HA1 3RS.

5th Dec. 2021 - 7th April 2022

On 5th Dec. 2021 your previous balance was

£3,956.62 DR

1. We have charged you

 $\begin{array}{ll} \hbox{Electricity} & \hbox{(estimated)} & \hbox{3rd Dec. 2021 - 31st March 2022 £1,723.07 DR} \\ \hbox{Electricity} & \hbox{(estimated)} & \hbox{1st April 2022 - 5th April 2022} & \hbox{£95.00 DR} \\ \end{array}$

2. You have paid

6th Dec. 2021	£673.00 CR
5th Jan. 2022	£673.00 CR
7th Feb. 2022	£673.00 CR
7th March 2022	£673.00 CR
5th April 2022	£673.00 CR
	6th Dec. 2021 5th Jan. 2022 7th Feb. 2022 7th March 2022 5th April 2022

On 7th April 2022 your new balance was

£2,409.69 DR

You pay by monthly Direct Debit, so your payments are up to date. We regularly review how much you're paying to make sure it's the right amount and will let you know if it needs to change.

Your estimated annual cost

£6346.88 a year for electricity

Bill Reference: 31275518 (8th April 2022)

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

Could you pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1012843536958)

Good to know.

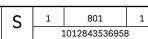
You're already on our cheapest tariff for your **electricity** usage. We'll let you know if this changes.

Your charges in detail



Electricity

Supply number



Supply Address: 16, Herga Court, Sudbury Hill, Harrow, Middlesex, HA1 3RS

Next Flex (3rd December 2021 - 31st March 2022)

Energy Charges for Meter Z06SP07950

3rd Dec 2021 19733.6 Estimated reading

1st Apr 2022 27852.5 Estimated reading

Energy Used 8118.9 kWh @ 19.88p/kWh £1.613.80

Standing Charge 119 days @ 22.873p/day £27.22

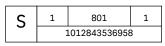
Subtotal of charges before VAT

VAT @ 5% £82.05

£1,723.07 **Total Electricity Charges**

4 Electricity

Supply number



£1,641.02

£4.52

Supply Address: 16, Herga Court, Sudbury Hill, Harrow, Middlesex, HA1 3RS

Next Flex (1st April 2022 - 5th April 2022)

Energy Charges for Meter Z06SP07950

1st Apr 2022 27852.5 Estimated reading

6th Apr 2022 28170.9 Estimated reading

Energy Used 318.4 kWh @ 27.85p/kWh £88.67

Standing Charge 5 days @ 36.112p/day £1.81

Subtotal of charges before VAT £90.48

VAT @ 5%

£95.00 **Total Electricity Charges**

Total charges before VAT £1,731.50

Total VAT £86.57

Total charges for bill £1,818.07

Your electricity tariff

Prices do not include VAT unless otherwise noted

Electricity

Tariff Name **Next Flex Product Type** Variable Payment Method **Direct Debit** 19.877p/kWh **Unit Rate**

Standing Charge 22.873p/day (£83.49/year)

Price Guaranteed Until Not applicable

Early Exit Fee None

Estimated Annual Usage 21233.3 kWh

Your electricity tariff

Prices do not include VAT unless otherwise noted.

Electricity

Tariff Name **Next Flex Product Type** Variable Payment Method **Direct Debit** Unit Rate 27.847p/kWh

Standing Charge 36.112p/day (£131.81/year)

21233.3 kWh

Price Guaranteed Until Not applicable

Early Exit Fee None

Estimated Annual Usage

Contacting us

Contact us by email or Facebook Messenger and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

Email: hi@eonnext.com Facebook: m.me/eonnext Phone: 0808 501 5200

Speech or hearing impaired customers can put 18001 in front of our phone number to use text relay at no extra cost.

Trading office: Trinity House, 2 Burton Street, Nottingham, NG1 4BX

Please don't hesitate to contact us if you've any questions, comments, or complaints.

Advice and complaints

You can get help with energy problems. This includes issues with your bills or meters, or if you're struggling to pay for the energy you use.

If you live in England or Wales, go to citizensadvice.org.uk/energy or contact the Citizens Advice consumer service on 0808 223 1133.

If you live in Scotland, go to energyadvice.scot or contact Advice Direct Scotland on 0808 196 8660.

Citizens Advice and Advice Direct Scotland are the official sources of free and independent energy advice and support. Calls are free and they're open Mon to Fri, 9am-5pm.

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team.

Then: If an adviser is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

Finally: If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Ombudsman Service: Energy on 0330 440 1624 or

www.ombudsman-services.org/sectors/energy. This is a free and independent service whose decisions we must abide by.

How much did you use?

Your average electricity usage during this bill period was 68.04 kWh/day.

Looking for energy saving tips? Head over to eonnext.com/energy-efficiency to see the tried-and-trusted tips that work for us.