

Mr Sanjeet Manek  
16  
Herga Court  
Sudbury Hill  
Harrow  
Middlesex  
HA1 3RS



Get in touch with us

[eonnex.com/contact](https://eonnex.com/contact)

[hi@eonnex.com](mailto:hi@eonnex.com)

Your account number:

A-48000057

Bill Reference: 31275518 (8th April 2022)

## Your energy account

for 16, Herga Court, Sudbury Hill, Harrow, Middlesex, HA1 3RS.

5th Dec. 2021 - 7th April 2022

On 5th Dec. 2021 your previous balance was £3,956.62 DR

### 1. We have charged you

Electricity (estimated)	3rd Dec. 2021 - 31st March 2022	£1,723.07 DR
Electricity (estimated)	1st April 2022 - 5th April 2022	£95.00 DR

### 2. You have paid

Direct Debit collection	6th Dec. 2021	£673.00 CR
Direct Debit collection	5th Jan. 2022	£673.00 CR
Direct Debit collection	7th Feb. 2022	£673.00 CR
Direct Debit collection	7th March 2022	£673.00 CR
Direct Debit collection	5th April 2022	£673.00 CR

On 7th April 2022 your new balance was £2,409.69 DR

You pay by monthly Direct Debit, so your payments are up to date. We regularly review how much you're paying to make sure it's the right amount and will let you know if it needs to change.

### Your estimated annual cost

**£6346.88** a year for electricity

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

### Could you pay less?


*Remember - it might be worth thinking about switching your tariff or supplier.*

For your **electricity** (on meter point 1012843536958)

### Good to know.

You're already on our cheapest tariff for your **electricity** usage. We'll let you know if this changes.

## Your charges in detail

 Electricity	Supply number	S	1	801	1
			1012843536958		
Supply Address: 16, Herga Court, Sudbury Hill, Harrow, Middlesex, HA1 3RS					
Next Flex (3rd December 2021 - 31st March 2022)					
Energy Charges for Meter Z06SP07950					
3rd Dec 2021	19733.6 Estimated reading				
1st Apr 2022	27852.5 Estimated reading				
Energy Used	8118.9 kWh @ 19.88p/kWh				£1,613.80
Standing Charge	119 days @ 22.873p/day				£27.22
Subtotal of charges before VAT					£1,641.02
VAT @ 5%					£82.05
Total Electricity Charges					£1,723.07

⚡ Electricity

Supply number

S	1	801	1
	1012843536958		

Supply Address: 16, Herga Court, Sudbury Hill, Harrow, Middlesex, HA1 3RS

Next Flex (1st April 2022 - 5th April 2022)

Energy Charges for Meter Z06SP07950

1st Apr 2022	27852.5	Estimated reading	
6th Apr 2022	28170.9	Estimated reading	
Energy Used	318.4 kWh @ 27.85p/kWh		£88.67
Standing Charge	5 days @ 36.112p/day		£1.81
Subtotal of charges before VAT			£90.48
VAT @ 5%			£4.52
Total Electricity Charges			£95.00

Total charges before VAT	£1,731.50
Total VAT	£86.57
Total charges for bill	£1,818.07

## Your electricity tariff

Prices do not include VAT unless otherwise noted.

### Electricity

Tariff Name	Next Flex
Product Type	Variable
Payment Method	Direct Debit
Unit Rate	19.877p/kWh
Standing Charge	22.873p/day (£83.49/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage	21233.3 kWh

## Your electricity tariff

Prices do not include VAT unless otherwise noted.

### Electricity

Tariff Name	Next Flex
Product Type	Variable
Payment Method	Direct Debit
Unit Rate	27.847p/kWh
Standing Charge	36.112p/day (£131.81/year)
Price Guaranteed Until	Not applicable
Early Exit Fee	None
Estimated Annual Usage	21233.3 kWh

## Contacting us

Contact us by email or Facebook Messenger and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

**Email:** [hi@eonnext.com](mailto:hi@eonnext.com)

**Facebook:** [m.me/eonnext](https://m.me/eonnext)

**Phone:** 0808 501 5200

Speech or hearing impaired customers can put 18001 in front of our phone number to use text relay at no extra cost.

**Trading office:** Trinity House, 2 Burton Street, Nottingham, NG1 4BX

Please don't hesitate to contact us if you've any questions, comments, or complaints.

## Advice and complaints

You can get help with energy problems. This includes issues with your bills or meters, or if you're struggling to pay for the energy you use.

If you live in England or Wales, go to [citizensadvice.org.uk/energy](https://citizensadvice.org.uk/energy) or contact the Citizens Advice consumer service on 0808 223 1133.

If you live in Scotland, go to [energyadvice.scot](https://energyadvice.scot) or contact Advice Direct Scotland on 0808 196 8660.

Citizens Advice and Advice Direct Scotland are the official sources of free and independent energy advice and support. Calls are free and they're open Mon to Fri, 9am-5pm.

If you feel that our service has not met your expectations, please get in touch so we can put things right:

**First:** Contact our team.

**Then:** If an adviser is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

**Finally:** If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Ombudsman Service: Energy on 0330 440 1624 or [www.ombudsman-services.org/sectors/energy](https://www.ombudsman-services.org/sectors/energy). This is a free and independent service whose decisions we must abide by.

## How much did you use?

Your average electricity usage during this bill period was 68.04 kWh/day.

Looking for energy saving tips? Head over to [eonnext.com/energy-efficiency](https://eonnext.com/energy-efficiency) to see the tried-and-trusted tips that work for us.