

24 April 2017

Our ref: CS/42071
Your ref: 00812752RQ

DJP Bury Limited SSAS
C/O Pension Practitioner.com
Daws House
33-35 Daws Lane
LONDON
NW7 4SD

Dear Sirs

Re: Policy Number	T55204554
Policyholder	Mr E P Corrigan
Date of Birth	24 October 1961
Your Ref	00812752RQ

Further to our previous letter, dated 3 April 2017, we do not appear to have received a reply. I've attached a copy of our letter for your reference and would be grateful if you could respond as soon as possible.

Here to help

Your assistance is greatly appreciated. However, if you have any queries with regards to the content of my letter, please contact me on 0800 073 1666, or in writing at the address below.

Thank you for your time, and I look forward to your prompt reply.

Yours faithfully

P. E. Murray

Bal Gill
Customer Services Analyst
Service Resolution Team

03 April 2017

Our ref: CS/42071

Your ref: 00812752RQ

DJP Bury Limited SSAS
C/O Pension Practitioner.com
Daws House
33-35 Daws Lane
LONDON
NW7 4SD

Dear Sirs

Re:	Policy Number	T55204554
	Policyholder	Mr E P Corrigan
	Date of Birth	24 October 1961
	Your Ref	00812752RQ

We have recently been in contact with Mr Corrigan as there was a delay sending the funds to you in order to set up their pension arrangements. After investigation, we believe that ReAssure were at fault for this delay, which may have had a detrimental effect upon Mr Corrigan's pension.

Our records indicate that payment of £66,145.91 was sent to you on 6 March 2017 in respect of the above policy, and should have been received on 9 March 2017.

Therefore, I would be grateful if you could provide a copy of either the contract notes relating to the investments made or a transaction report detailing the investments made.

In order to prevent any additional requests, either document must clearly show the policy holders name, date of investment, monetary amount invested, full name of the investment fund, number of units purchased and be on headed paper.

I can confirm that, should any further funds be payable to yourself in respect of the above policy that they would come from the same UK registered Pension Scheme that the funds originally came from.

Here to help

Your assistance is greatly appreciated. However, if you have any queries with regards to the content of my letter, please contact me on 0800 073 1666, or in writing at the address below.



Thank you for your time, and I look forward to your swift reply.

Yours faithfully

Bal Gill
Customer Service Analyst
Service Resolution Team