

Mr David Stephen Wood
Pension Practitioner.Com
Daws House
33-35 Daws Lane
London
NW7 4SD

7080

Reference: FREEPROD/LETOUT

18 July 2011

Dear Mr Wood

Our Ref: 1021494313

I refer to your letter dated 8 July 2011.

Please be advised that we are unable to deal with your request as could not locate the account details mentioned on your letter.

I would be grateful if you could resend the instruction advising the correct account details along with the letter of authority from our customer for us to proceed further.

Should you have any further queries, please contact us on number 08457 606060. We are open between 8:00 am and 10:00 pm everyday, except Christmas, Boxing Day and New Year's Day. When you call, we will take you through our telephone security procedures in order to identify you as a customer.

Yours sincerely

A.C. Harries

Angela C Harries
Centre Manager