

Mr Simon Pryce
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Scottish Widows
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Tel: 03457 556 557
Lines are open 9am to 5pm,
Monday to Friday

Website:
www.scottishwidows.co.uk

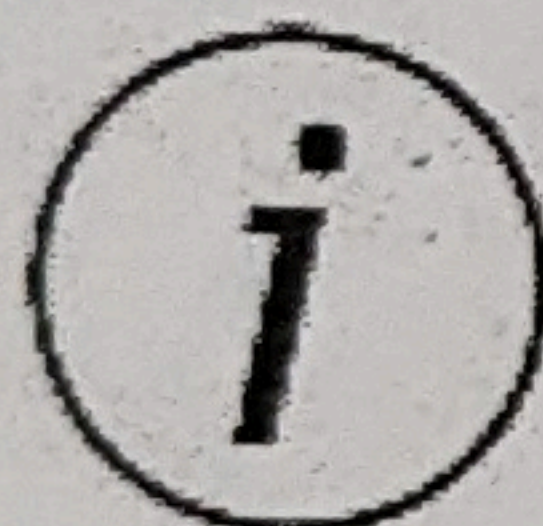
Email: Retirementclaims@scottishwidows.co.uk

24 August 2023

OUR REFERENCE: CT-1259383
SW3390621

Dear Mr Pryce

WE NEED YOU TO SEND US THE INFORMATION WE ASKED FOR



- You recently asked us to transfer your pension to De Payen SSAS and we've asked you for some more information.
- We've not heard from you yet.
- Please send us the information we've asked for to allow us to make a decision. If we don't hear from you by 29/09/2023, we may not proceed with your transfer request.

We recently wrote to you asking for some more information about your request to transfer your pension to De Payen SSAS. We've not received the information we've asked for yet and we need that to understand whether we can go ahead with the transfer.

NEXT STEPS

- Question 2g of the enclosed Transfer Information Form (TIF) you stated that one of the reasons you found out about the pension scheme was by attending training. Please can you provide further information about this training, such as, what was the name of the company which ran the training session, what topics were discussed, were you given any documentation, if so, please can you provide copies.
- The response you provided for question 4 and 24 of the enclosed TIF, doesn't answer the questions being asked. Please could you provide relevant responses. ✓
- Please answer question 23 of the enclosed TIF as this wasn't answered. ✓
- You've confirmed that a separate company, De Payen Investments, will be managing your investments. Please can you confirm the company registration number and what types of investments this company invests in.
- We've received copies of your payslips and bank statements, however, the bank statements don't evidence receipt of the net payment amount on the payslips. Please can you provide bank statements that evidence these payment amounts.

- Finally, please can you confirm if the receiving scheme has two or more members? If there are two or more members then the scheme should be registered with The Pensions Regulator, (TPR) and we require a copy of the TPR registration letter, in order to evidence that it is appropriately registered.
- Send us the evidence we need by 29/09/2023
- We'll review the information and evidence you send us and contact you to let you know what will happen next. Depending on what you tell us we may need to write to HM Revenue and Customs or ask you to book a safeguarding appointment with MoneyHelper, the Government's free impartial guidance service.

IF YOU WANT TO CONTACT US

If you have any questions or need more information you can email us at the address given above, or call us. Please have your plan number to hand if you call.

Yours sincerely

C. Shearer

Carolyn Shearer
Customer Advisor

Call our team on 03457 556 557
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