

FW: Update: Transfer out - VG0407710 - Edward Brunt - Edward Brunt SSAS

To info@rcadministration.com <info@rcadministration.com> Copy
UKPI Transfer and Investor Services Oversight <ukpitransfer&investorservicesoversight@vanguard.com>

Good afternoon Lisa,

I hope you are well.

Apologies for the lack of contact from our side. We do have restrictions with contacting third parties and generally provide updates to the client through their account, but I thought it beneficial to respond to you directly to clarify things.

Our administrators FNZ received the transfer out documentation on 26/05 and this is currently being worked on by the team. As this is a SSAS transfer we are conducting due diligence checks on the scheme before we can proceed any further. We should hear over the next two weeks whether our technical team are happy to proceed or need further documentation to what has been provided. I will monitor the transfer and provide updates to the client on the progress.

As we are a direct to customer platform, if you want any updates on the transfer, please can you liaise with the client to message us. We respond to client messages on the platform within 24 hours usually, so you won't need to email various teams and wait long for a response in future.

Hope this has been helpful.

Kind regards

Jack

Jack Barton | Third Party Risk Oversight Analyst

Vanguard Asset Management Ltd

4th Floor, The Walbrook Building, 25 Walbrook, London, EC4N 8AF

W: www.vanguard.co.uk

From: info@rcadministration.com <info@rcadministration.com>

Sent: Thursday, June 1, 2023 12:42 PM

To: Vanguard.PensionAdmin@fnz.co.uk

Cc: edbrunt@actioncoach.co.uk; Vanguard Compliance Office <VanguardComplianceOffice@vanguard.com>; Vanguard Personal Investors <Personalinvestors@vanguard.co.uk>

Subject: [External] Re: Update: Transfer out - VG0407710 - Edward Brunt - Edward Brunt SSAS

Dear Transfers team,

Client name: **Edward Brunt**
Policy No: **VG0407710**
NINo: **JH260270C**

Please can you give an update on this transfer. Nothing has been heard since the submission of all the documents on the 18th May 2023

I have been advised I am unable to speak to someone on the phone as a third party and to contact by email.

I would be most grateful if you would please send an update on this transfer out.

All of the documents listed in the below chain of emails were also posted out to you. Thank you

Kind regards,
Lisa Welton

RC Administration Limited

Phone: 0330 311 0839

1A Park Lane
Poynton
Cheshire
SK12 1RD

Company Number: 12409200

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On 25/05/2023 10:32 CEST info@rcadministration.com wrote:

Dear Transfers team,

Client name: **Edward Brunt**
Policy No: **VG0407710**
NINo: **JH260270C**

I hope this email finds you well...

I have been advised I am unable to speak to someone on the phone as a third party and to contact by email.

I would be most grateful if you would please send an update on this transfer out.

All of the documents listed in the below email were also posted out to you. Thank you

Kind regards
Lisa Welton
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----- Original Message -----

From: info@rcadministration.com
To: "Vanguard.PensionAdmin@fnz.co.uk" <Vanguard.PensionAdmin@fnz.co.uk>
CC: "Personalinvestors@vanguard.co.uk" <Personalinvestors@vanguard.co.uk>, "edbrunt@actioncoach.co.uk" <edbrunt@actioncoach.co.uk>
Date: 18/05/2023 09:36 CEST
Subject: Transfer out - VG0407710 - Edward Brunt - Edward Brunt SSAS

Good morning Transfers team,

Client name: **Edward Brunt**
Pension Company Policy/Plan Number: **VG0407710**
NINO: **JH260270C**

Please find enclosed a completed application from Edward Brunt to transfer his pension out, together with the following documents:

1. Pension Transfer Out Form
2. Trust Deed
3. Scheme Rules
4. HMRC Screen shot
5. HMRC Tax Registration Letter
6. Metro SSAS Bank Account Details
7. Metro SSAS Bank Statement
8. Authority Letter
9. Company contributions schedule letter
10. Company Employment Letter
11. Payslips (Mar, Apr & May 2023)
12. Personal Bank Statements (3 months)

I would be most grateful if you may process Edward Brunt's request at your earliest convenience.
Should you require any further information, please do not hesitate to contact us

Kind regards,
Lisa Welton

RC Administration Limited

Phone: 0330 311 0839

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Poynton
Cheshire
SK12 1RD

Company Number: 12409200

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