

From "Shared Mailbox" ( devonpensionservices-mailbox@devon.gov.uk )  
To info@rcadministration.com  
Sent Thursday, December 22, 2022 2:46 PM  
Subject RE: Request to Transfer NZ776415D - Mandy Edwards

Good afternoon and thank you for your email.

In looking at the member's records I can see that her transfer quotes were posted to yourselves on 17<sup>th</sup> November. These may have been caught up with the recent postal delays but if they have still not been received please let us know and we will arrange for a copy to be provided.

Kind regards,

*Christine Tucker*  
**Senior Pensions Assistant**

**Peninsula Pensions, Great Moor House, Bittern Road, Sowton Industrial Estate, Exeter, EX2 7NL**  
**☎Tel: 01392 38(3000) (ask for Pensions)**

From 1<sup>st</sup> April 2022 all future LGPS member communications from Peninsula Pensions will be issued via our online portal [Member Self Service \(MSS\)](#), unless you were a member prior to 1<sup>st</sup> April 2015 and elect to opt out of the service. All documents relating to your pension and retirement will be viewable on the portal and not issued by post. Therefore, if you haven't signed up already, please register now using a personal email address instead of your work email address, which we recommend to ensure continued access to the service in the event of you leaving or changing employment.

Please view our '[frequently asked questions](#)' website page to find answers to questions that you may have and more information about the pension schemes that we administer.

Peninsula Pensions is not authorised to provide financial advice. If you require financial advice you should contact an Independent Financial Advisor (IFA). To find your nearest IFA check out the [MoneyHelper website](#) for a suitably qualified individual able to advise on Defined Benefit Schemes.

Disclaimer: <http://www.devon.gov.uk/email.shtml>  
[www.peninsulapensions.org.uk/privacy](http://www.peninsulapensions.org.uk/privacy)



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**From:** info@rcadministration.com <info@rcadministration.com>

**Sent:** 13 December 2022 12:08

**To:** peninsula pensions - mailbox <devonpensionservices-mailbox@devon.gov.uk>; mandy.ingram1812@gmail.com; rich@randrdevon.co.uk

**Subject:** Re: Request to Transfer NZ776415D - Mandy Edwards

Dear Transfer Team,

Please can you give an update on this transfer. We still have not had a response to the below email on the 29th November.

Policy NZ776415D - Mandy Edwards.

Kind regards  
Lisa Welton  
RC Administration Limited

Phone: 0330 311 0839

1A Park Lane  
Poynton  
Cheshire  
SK12 1RD

Company Number: 12409200

IMPORTANT - PLEASE NOTE The information transmitted is intended only for the person or entity to which it is addressed and may contain confidential and/or privileged material. Any review, retransmission, dissemination or other use of or taking of any action in reliance upon this information by persons or entities other than the intended recipient is prohibited. If you received this in error please contact the sender and destroy this email.

On 29/11/2022 11:35 [info@rcadministration.com](mailto:info@rcadministration.com) wrote:

Dear Transfer Team,

Please find here Mandy Edwards Pension Safeguarding guidance appointment summary dated 28/11/2022

**Booking reference number: 649430**

**Your unique reference number: 831034/281122**

She had the call on the 11 November 2022. Please can you provide us with an update.

Kind regards,  
Lisa Welton  
0330 311 0839

On 08/11/2022 11:01 [info@rcadministration.com](mailto:info@rcadministration.com) wrote:

Hello Transfer team,

Please can you give us an update on the status of this transfer as we have not heard from you.

Many thanks  
Vikki Whitby  
0330 311 0839

----- Original Message -----

From: [info@rcadministration.com](mailto:info@rcadministration.com)

To: "[leah.ripley@devon.gov.uk](mailto:leah.ripley@devon.gov.uk)" <[leah.ripley@devon.gov.uk](mailto:leah.ripley@devon.gov.uk)>,

"[mandy.ingram1812@gmail.com](mailto:mandy.ingram1812@gmail.com)" <[mandy.ingram1812@gmail.com](mailto:mandy.ingram1812@gmail.com)>

CC: "[rich@randrdevon.co.uk](mailto:rich@randrdevon.co.uk)" <[rich@randrdevon.co.uk](mailto:rich@randrdevon.co.uk)>

Date: 18/10/2022 10:24

Date: 18/10/2022 10:54

Subject: Re: Fwd: Request to Transfer NZ776415D - Mandy Edwards

Hi Leah

Please can you confirm receipt of this email and advise if the transfer request is being looked at, thank you.

Vikki Whitby

On 22/09/2022 11:36 [info@rcadministration.com](mailto:info@rcadministration.com) wrote:

Hello Leah

Please can you advise if there is any update on this initial application.

Many thanks

Vikki Whitby

0330 311 0839

On 06/09/2022 12:20  
[info@rcadministration.com](mailto:info@rcadministration.com) wrote:

Hello Leah

Please find attached Mrs Mandy Edward's completed transfer application questionnaire, a cover letter and a signed letter of authority.

Please let me know if you require any further information at this point.

Kind regards

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