



27 February 2018

American Express UK Pension Plan

Administered by
Conduent HR Services (Bristol)
PO Box 319
Mitcheldean
GL14 9BF

Private and Confidential

Ms E Salmon
Registered Scheme Administrator
Vancouver House
111 Hagley Road
Edgbaston
Birmingham
B16 8LB

Helpline: 0330 123 9584
Email: amexadmin@conduent.com

Our Ref: Amex/55802/WM
Case ID:1278037

Dear Ms Salmon,

American Express UK Pension Plan
Prospective transfer of benefits to the Elljess Investments Ltd Executive Pension Scheme for
Mrs Lisa J Jones, NA373920B

Further to correspondence received regarding the above, Please find enclosed correspondence issued to Mrs Jones.

We trust this clarifies the current situation.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Clare Neville-Dove", written over a light blue horizontal line.

Clare Neville-Dove
Pensions Administrator
For and on behalf of the Trustees of the American Express UK Pension Plan



27 February 2018
Ref Amex / 55802

Private and Confidential

Mrs LJ Jones
Marchants Barn
Marchants Close
Hurstpierpoint
Sussex
BN6 9UZ

**American Express
UK Pension Plan**

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Dear Mrs Jones

American Express UK Pension Plan (the Plan)

We refer to your application to transfer your benefits in the above Plan to the Elljess Investments Ltd Executive Pension Scheme (the "**Receiving Scheme**").

Further to your letter dated 7 February 2018, we have spoken to the HMRC. They have confirmed that if a scheme is deemed not to be registered (which HMRC advised us was the case of Elljess Investments Ltd Executive Pension Scheme) the HMRC online Registry is not updated to reflect this. We are therefore unable to accept the prints of the registration details provided by the Receiving Scheme.

The HMRC have advised that to establish if the scheme is indeed now registered, we should write to them for confirmation. We have therefore written to them again today to request the Registration status of the Elljess Investments Ltd Executive Pension Scheme. Please note until satisfactory evidence is received from the HMRC that the Scheme is registered we are unable to progress with the Transfer.

Please note that even if the above confirmation is received, we would then need to complete further Due Diligence checks before we could confirm whether the transfer could proceed. Alternatively, you may wish to consider to transfer to a different recognised UK registered provider which may expedite the transfer process.

If you have any queries in connection with this letter, please do not hesitate to contact us.

Yours sincerely

Clare Neville-Dove
For and on behalf of the Trustees of the American Express UK Pension Plan

Email: amexadmin@conduent.com