

(G13/113) 82/549/1-1 00001/72311H34K00001

Pension Practitioner  
Daws House  
33-35 Daws Lane  
London  
NW7 4SD

Date of this letter  
**28 November 2016**

Plan number  
**F46043/91676**


Planholder

**Lisa Jones**

 0345 602 9221

Open weekdays 8.30am-6.00pm

 0345 600 0624

 **Friends Life and Pensions Limited**  
PO Box 1550, Salisbury, SP1 2TW

 [www.friendslife.co.uk/membersite](http://www.friendslife.co.uk/membersite)



## Transfer of pension benefits

Dear Sir or Madam

National Insurance number

NA373920B

We can confirm a payment of £153,230.12 for a transfer of pension benefits from the above plan has been paid directly to the requested bank account.

## Court order

According to our records, the plan is not subject to an order of court (including a bankruptcy order).

## Block transfer

This transfer does not form part of a block transfer.

To Friends Life's knowledge, the member has not taken benefits using HM Revenue & Customs flexible access rules.

## Declaration

We declare that to the best of our knowledge the information given above is accurate and complete.

It is no longer our practice to complete transfer questionnaires as we receive a large number of requests of this type and they are often in different formats. In order to provide an efficient response and to avoid any unnecessary delays so that we treat our customers fairly, we have included all the information required by the receiving scheme in this letter.

This payment discharges Friends Life's liability in respect of the above numbered plan.

I hope that this information is useful. If you need any more information or have further questions, please contact us and we will be happy to help. So that we can deal with your queries quickly and efficiently, please quote the reference shown at the top of this letter.

If your company changes email or postal address, landline or mobile number, please let us know so that we can update our records to keep in contact with you.

Yours faithfully,

Friends Life Customer Team

**These documents are available in other formats.**

If you would like a Braille, large print or audio version of this document, please contact us.