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Mr Paul Stirland  
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## Any questions?

Go to [eonenergy.com/FAQ](http://eonenergy.com/FAQ)

Call our UK call centres 0345 052 0000

Mon to Fri 8am to 8pm and Sat 8am to 6pm.

For training purposes, we may record calls sometimes.

Your account number 0147 8627 7300

Your E.ON Points total is

1016

Total for all your eligible E.ON products on 19 Nov 15  
You may have earned more points since this date.

# Electricity and gas statement

We'd like to change your Direct Debit - see below for details

For electricity and gas at 7 Field Close Welton Lincoln LN2 3TT

Before this statement	£375.25 CR
Credit balance from your last statement - 05 Sep 2015	£189.25 CR
Your payments - thanks	£186.00 CR
£87.00 CR on 22 Sep 15    £87.00 CR on 22 Oct 15	
£12.00 CR Government Electricity Rebate on 13 Oct 15	
On this statement	£160.01
Electricity and gas charges - see back for info	£158.41
Discounts	£6.02 CR
Paperless Billing £2.00 CR and Dual Fuel Discount £4.02 CR	
VAT at 5% on £152.39	£7.62
Your credit balance is	£215.24 CR

We'll carry this balance onto your next statement.

We'd like to change your Direct Debit to £59.00

To make sure you're not paying too much or too little, we regularly review your payments.

Using your current prices, account balance and previous energy usage we've calculated that we can reduce your monthly Direct Debit to £59.00. We'll start taking this on 22 December 2015 - you don't need to do anything.

Want to switch your tariff?

Go to [eonenergy.com/bestdeal](http://eonenergy.com/bestdeal)

Or call us on 0345 052 0000

## Could you pay less?

### Your personal projections

Electricity £668.42 for the next 12 months  
Based on your current tariff until it ends  
and then our E.ON EnergyPlan prices.  
Includes your discounts and VAT at 5%.

Gas £538.41 for the next 12 months  
Based on your current tariff until it ends  
and then our E.ON EnergyPlan prices.  
Includes your discounts and VAT at 5%.

### Electricity

You are already on our cheapest tariff  
- E.ON Collective Fixed 1 Year Feb 2015

### Gas

You are already on our cheapest tariff  
- E.ON Collective Fixed 1 Year Feb 2015

We'll tell you if you could save money again on every bill. We may withdraw our fixed price tariffs from sale at any time without warning, so the savings shown above may no longer be available. Savings are calculated by comparing the personal projection above with 12 months on our cheapest tariff for you. Electricity calculations based on your use over the past 12 months. Gas calculations based on your use over the past 12 months. Includes VAT at 5%. Remember - if you switch tariffs, your terms and conditions may change significantly. E.ON EnergyPlan prices may change at any time. More information about your tariff can be found on page 2. Remember - it might be worth thinking about switching your tariff or supplier.