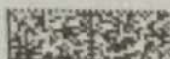




Mr RALPH READ
40 TOWN MEAD
WEST GREEN
CRAWLEY
RH11 7EF

385A



5084156Pc00105/30/A



Customer Number:

11857950

Payment reference number:

0004 0492 44853

Bill Date:

14 March 2016

Supply address:

40 TOWN MEAD
CRAWLEY RH11 7EF

Page 1 of 4

Your metered statement

For 01 October 2015 to 08 March 2016

Your account summary

| | £ |
|---------------------------------------|---------------|
| Balance brought forward | 300.84 |
| What you've paid since your last bill | 524.00 Credit |

Charges this period

| | £ |
|-----------------------|--------|
| Metered water charges | 198.46 |

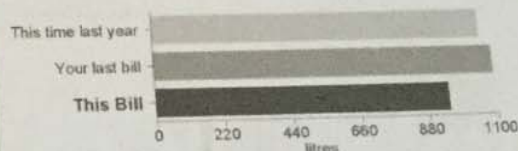
See page 2 for full details >

Total £24.70 Credit

We have carried out a review of your payment scheme. Based on your current consumption the amounts you have to pay have been amended to £39.40 monthly from 05 Apr 2016.

Managing your water

Your average daily water usage (950 litres)



For every minute you reduce your showering time you cut your energy bill by £10 a year.



Read Mr Save It's top ten tips at www.southernwater.co.uk

How to pay your bill



Direct Debit – please fill out the enclosed form if you prefer to pay by Direct Debit or visit our website www.southernwater.co.uk



Debit and credit cards – Pay online at www.southernwater.co.uk or you can ring our automated line on 0330 303 1263 (available 24 hours a day)



Home or telephone banking – please quote your payment reference number. Our bank sort code is 57 70 63 and our bank account number is 00000000.



Payment card – ring our 24 hour automated service on 0330 303 1263 to apply for a payment card. This can be used at all Post Offices and Paypoint outlets. We can offer weekly, fortnightly or monthly payment options to help you budget.



If Southern Water has registered a Default on your Consumer Credit File, the charges from this bill will be added to the total default amount outstanding. Southern Water will have sent you previous correspondence to advise you of our default process.



PayPoint – cash payments can be made anywhere you see the PayPoint sign. Please take your bill or your payment card with you.



At the bank or Post Office – payments can be made at most banks or post office branches using the payment slip provided. This service is free of charge if paid at the post office, any branch of your own bank or at a NatWest bank (excludes Santander and Halifax)



By post – complete and tear off the payment slip and send it with your cheque made payable to Southern Water at PO Box 41, Worthing, West Sussex BN13 3NZ. Please note, we do not issue receipts for cheques or postal orders unless you send us the bill.