



LANCING, BN15 8GB

MS E MCALISTER
PENSION PRACTITIONER
DAWS HOUSE
33-35 DAWS LANE
LONDON
NW7 4SD

Your Ref: SHARKIE
Our Ref: PPA/T9 /PNK
Tel No: 0345 640 3000
Date: 6 February 2017

Dear Ms McAlister

MRS A M SHARKIE 512MU950

Thank you for sending us a copy of the Administration Agreement dated 28 April 2014.

However, please note we still require a copy of the Trust Deed (also dated 28 April 2014) which established the scheme.

Once we receive a copy of that document, we will be able to make progress on this transfer request.

How to get in touch with us

If you have any questions or if there's anything we can do to help, please get in touch. Please have the policy number to hand when you contact us.

Post: Write to us at Prudential Customer Services, Lancing, BN15 8GB

Phone: 0345 640 3000 or +441786 448844 if phoning from abroad. Our lines are open between 8am and 6pm, Monday to Friday.

Secure Message: Send us a secure email at www.pru.co.uk/prumail

Yours sincerely

A handwritten signature in black ink that reads "Tracy Harris". The signature is written in a cursive style with a horizontal line underneath the name.

Tracy Harris - Customer Service Director

Enclosure: Prepaid Envelope