



LANCING, BN15 8GB

MS E MCALISTER
PENSION PRACTITIONER
DAWS HOUSE
33-35 DAWS LANE
LONDON
NW7 4SD

Your Ref: SHARKIE
Our Ref: PPA/T9 /PNK
Tel No: 0345 640 3000
Date: 24 January 2017

Dear Ms McAlister

MRS A M SHARKIE 512MU950

We refer to our letter dated 9 January 2017.

The documents received is a copy of a Deed of Appointment dated 13 September 2016, which we have already checked, and is a copy of a Deed of Removal dated 19 March 2016.

Therefore, we require a copy of the Trust Deed dated 28 April 2014 which established the scheme and a copy of the administration agreement pursuant to Rule 9.1.

We will take further action once we receive this document.

How to get in touch with us

If you have any questions or if there's anything we can do to help, please get in touch. Please have the policy number to hand when you contact us.

Post: Write to us at Prudential Customer Services, Lancing, BN15 8GB

Phone: 0345 640 3000 or +441786 448844 if phoning from abroad. Our lines are open between 8am and 6pm, Monday to Friday.

Secure Message: Send us a secure email at www.pru.co.uk/prumail

Yours sincerely

A handwritten signature in black ink, appearing to read 'Tracy Harris', with a horizontal line drawn underneath the name.

Tracy Harris - Customer Service Director

Enclosure: Prepaid Envelope and IP 562212280 (page 1 & 2)

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Your Ref: SHARKIE
Our Ref: PPA/T9 /PNK
Tel No: 0345 640 3000
Date: 9 January 2017

Dear Ms McAlister

MRS A M SHARKIE 512MU950

We refer to the transfer of Mrs Sharkie's pension benefits to you.

Can you provide a copy of the Trust Deed which established the receiving scheme please. You have provided a copy of the Rules and a Deed of Appointment executed in 2016 but we require a copy of the Deed which actually established the scheme.

Can you also provide a copy of the administration agreement as referred to in Rule 9.1.

We will proceed with the transfer once we receive the above documents.

How to get in touch with us

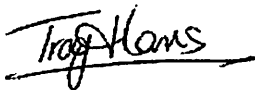
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Tracy Harris - Customer Service Director

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