



MS E MCALISTER  
PENSION PRACTITIONER  
DAWS HOUSE  
33-35 DAWS LANE  
LONDON  
NW7 4SD

Your Ref: SHARKIE  
Our Ref: PPA/T9 /PNK  
Tel No: 0345 640 3000  
Date: 9 January 2017

Dear Ms McAlister

**MRS A M SHARKIE 512MU950**

We refer to the transfer of Mrs Sharkie's pension benefits to you.

Can you provide a copy of the Trust Deed which established the receiving scheme please. You have provided a copy of the Rules and a Deed of Appointment executed in 2016 but we require a copy of the Deed which actually established the scheme.

Can you also provide a copy of the administration agreement as referred to in Rule 9.1.

We will proceed with the transfer once we receive the above documents.

## How to get in touch with us

If you have any questions or if there's anything we can do to help, please get in touch. Please have the policy number to hand when you contact us.

**Post:** Write to us at Prudential Customer Services, Lancing, BN15 8GB

**Phone:** 0345 640 3000 or +441786 448844 if phoning from abroad. Our lines are open between 8am and 6pm, Monday to Friday.

**Secure Message:** Send us a secure email at [www.pru.co.uk/prumail](http://www.pru.co.uk/prumail)

Yours sincerely

A handwritten signature in black ink, appearing to read 'Tracy Harris', written over a horizontal line.

Tracy Harris - Customer Service Director

Enclosure: Prepaid Envelope