



LANCING, BN15 8GB

MS E MCALISTER
PENSION PRACTITIONER
DAWS HOUSE
33-35 DAWS LANE
LONDON
NW7 4SD

Your Ref: SHARKIE
Our Ref: PPA/T9 /SNA
Tel No: 0345 640 3000
Date: 18 October 2016

Dear Ms McAlister

MRS A M SHARKIE 512MU950

Transferring of benefits to another provider

Thank you for your letter of 5 October 2016.

We are writing to you regarding the transfer paperwork received for Pension Practitioner.

To ensure pension liberation fraud is not occurring we must carry out the relevant due diligence checks outlined by the Pensions Regulator.

To allow us to proceed with all the required due diligence checks we must have all of the following information returned for the receiving scheme.

- Confirmation the member/policyholder has earnings from an employer. Please confirm the name and address of their employer and provide copies of their last three payslips
- Details of investment providers

To avoid any delays, please send all this information to us as soon as possible using the prepaid envelope.

For additional information you may want to reference the "The Pensions Regulators" website.
"www.thepensionsregulator.gov.uk"

How to get in touch with us

If you have any questions or if there's anything we can do to help, please get in touch. Please have the plan number to hand when you contact us.

Post: Write to us at Prudential Customer Services, Lancing, BN15 8GB

Phone: 0345 640 3000 or +441786 448844 if phoning from abroad. Our lines are open between 8am and 6pm, Monday to Friday.

Secure Message: Send us a secure email at www.pru.co.uk/prumail

Yours sincerely

A handwritten signature in black ink, appearing to read 'Tracy Harris', written over a horizontal line.

Tracy Harris - Customer Service Director

Enclosure: Prepaid Envelope