



LANCING, BN15 8GB

MS E MCALISTER
PENSION PRACTITIONER
DAWS HOUSE
33-35 DAWS LANE
LONDON
NW7 4SD

Your Ref: SHARKIE
Our Ref: PPA/T9 /SNA
Tel No: 0345 640 3000
Date: 3 November 2016

Dear Ms McAlister

MRS A M SHARKIE 512MU950

Thank you for your letter of 25 October 2016.

We have requested additional documents from Mrs Sharkie. Once we receive the documents we will proceed with the transfer .

How to get in touch with us

If you have any questions or if there's anything we can do to help, please get in touch. Please have the policy number to hand when you contact us.

Post: Write to us at Prudential Customer Services, Lancing, BN15 8GB

Phone: 0345 640 3000 or +441786 448844 if phoning from abroad. Our lines are open between 8am and 6pm, Monday to Friday.

Secure Message: Send us a secure email at www.pru.co.uk/prumail

Yours sincerely

Tracy Harris - Customer Service Director