

MISS GILLIAN TELFORD  
18 THE ORCHARDS  
LEYLAND  
LANCS  
PR26 7SZ

Statement No. 50  
Branch PB ABINGDON  
Sort Code 12-24-97  
Account No 06002088  
IBAN GB52 BOFS 1224 9706 0020 88  
BIC BOFSGBSIPR



L361827DL80379 1180 542/1/6615



24 Hour Banking Helpline  
08457 11111



[www.bankofscotland.co.uk](http://www.bankofscotland.co.uk)

**FLEXIBLE ACCOUNT**

01 November 2012 to 03 December 2012

**Your Account**

Date of previous statement	31 October 2012
Balance on 01 Nov 2012	£5.71
Money in	£651.72
Money out	£651.14
Balance on 03 Dec 2012	£6.29

**Dispute Resolution**

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

I certify this to be a true copy of the original ~~and true~~  
~~likeness of the client~~

Signed: 

Dated: 6/3/13

Ann-Marie Atkins, CFP CM FPFS  
01772 458800

BESTINVEST  
120-124 TOWNGATE  
LEYLAND  
PRESTON  
PR25 2LQ  
FSA No. 134190