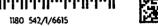




MISS GILLIAN TELFORD 18 THE ORCHARDS **LEYLAND LANCS PR26 7SZ** 





Statement No.

50 PB ABINGDON

Branch **Sort Code** Account No

**IBAN** 

12-24-97

06002088 GB52 BOFS 1224 9706 0020 88

**BOFSGBSIIPR** BIC



24 Hour Banking Helpline

08457 111111



www.bankofscotland.co.uk

FLEXIBLE ACCOUNT

01 November 2012 to 03 December 2012

Your Account

31 October 2012 Date of previous statement £5.71 Balance on 01 Nov 2012 £651.72 Money in £651.14 Money out £6.29 Balance on 03 Dec 2012

## Dispute Resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

I certify this to be a true copy of the original and true likeness of the client

Signed: ANUMBUNA

Dated: 6/3/13

Ann-Marie Atkins, CFP CM FPFS

01772 458800

BESTINVEST 120-124 TOWNGATE LEYLAND PRESTON PR25 2LQ F8A No. 134190