



# British Gas

Looking after your world

We've made some changes to our residential energy terms & conditions around when your supply will start and credit balances. To **find out** more visit [britishgas.co.uk/whatschanging](http://britishgas.co.uk/whatschanging)

152 000  
Mr Keith Hetzer & Mrs Donna Hetzer  
11 RAVENSTONE DRIVE  
GREETLAND  
HALIFAX  
WEST YORKSHIRE  
HX4 8DU

333

## Your electricity statement

Statement date:  
1 Apr 2015

Statement period:  
17 Sep 2014 - 1 Apr 2015

1

### What's my balance?

You are in  
credit by

**£8.22**

Electricity tariff: Fix & Reward March 2016, ending 31 Mar 2016

Your balance was in credit by	£43.57
Total charges (including VAT & adjustments)	£589.35
What you've paid	-£554.00
2 Oct 2014	-£86.00
5 Nov 2014	-£78.00
2 Dec 2014	-£78.00
2 Jan 2015	-£78.00
2 Feb 2015	-£78.00
2 Mar 2015	-£78.00
2 Apr 2015	-£78.00

Your account balance is in credit by **£8.22**

2

### What do I pay?

Your monthly payment will increase to **£92.00**.

Based on your actual electricity use this period your new payment of **£92.00** will start on **2 May 2015**.

3

### Could I pay less?

Remember - it might be worth thinking about switching your tariff or supplier\*.

Your 12 month Personal Projection for your current tariff is **£880.00**

**Save £7.51** ●  
Fix & Reward March 2016\*\*  
Fixed Dual Fuel tariff

● You could fix your prices for longer with our Fix & Fall June 2016 tariff with a Personal Projection of £880.01

**Our cheapest tariff overall**

All of the prices above include VAT and any discounts.

● Dual Fuel only.

Your Personal Projection is an estimate based on your previous consumption, and could be affected by future tariff, price or consumption change. All tariffs subject to availability.

\* You will be charged an exit fee of £30.00 if you switch supplier before your tariff's end date of 31 March 2016.

\*\* May have to complete a credit check which may involve moving to different T&Cs. Visit [britishgas.co.uk/tariffs](http://britishgas.co.uk/tariffs)

See step 4 for more details about your account and tariff

To manage your payments online  
[britishgas.co.uk/ddonline](http://britishgas.co.uk/ddonline)

## I'd like more detail

### About your tariff

This information will help you to compare your current tariff with others available.

#### Your electricity tariff

Tariff name	Fix & Reward March 2016
Payment method	Monthly Direct Debit
End date	31 March 2016
Exit fee (if you switch supplier before end date)	£30.00
Based on your actual usage in the last 12 months	9594.81 kWh

### About your TCR

Tariff Comparison Rate (TCR)

Not applicable

The TCR can be used to compare the price of energy tariffs across suppliers.

The Tariff Comparison Rate cannot be calculated for Time of Use tariffs such as Economy 7. Please use your Personal Projection to compare tariffs.

For more information on our tariffs and TCRs go to [britishgas.co.uk/tariffs](http://britishgas.co.uk/tariffs)

### Your electricity use in detail

Your 0.89p /kWh Direct Debit discount has already been applied to your unit rates.

Meter number: CH05K02523

#### Day readings

17 Sep 2014 - you gave us your meter reading

10768

21 Oct 2014 - estimated meter reading

10907

Estimated kWh used over 35 days

139.00

139 kWh x 16.460p

£22.88

Cost of electricity used this period

£22.88

#### Night readings

17 Sep 2014 - you gave us your meter reading

55404

21 Oct 2014 - estimated meter reading

56065

Estimated kWh used over 35 days

661.00

661 kWh x 5.930p

£39.20

Cost of electricity used this period

£39.20

#### Standing charge

£8.66

17 Sep 14 - 21 Oct 14

35 days at 24.770p per day

#### Day readings

22 Oct 2014 - estimated meter reading at tariff change

10907

17 Dec 2014 - you gave us your meter reading

11187

Actual kWh used over 57 days

280.00

18 Dec 2014 - you gave us your meter reading

11187

1 Apr 2015 - you gave us your meter reading

11792

Actual kWh used over 105 days

605.00

885 kWh x 16.460p

£145.67

Cost of electricity used this period

£145.67

#### Night readings

22 Oct 2014 - estimated meter reading at tariff change

56065

17 Dec 2014 - you gave us your meter reading

57525

Actual kWh used over 57 days

1460.00

#### Your actual meter readings

Day 1 1 7 9 2  
Night 6 1 3 9 7

#### How does this compare with last year?

6545.41 kWh

17 Sep 13 - 1 Apr 14

7017.00 kWh

17 Sep 14 - 1 Apr 15