



Friends Life and Pensions Limited
Po Box 1550, Milford, Salisbury, SP1 2TW
Telephone 0845 6029199 Fax 01306 740150
Calls may be recorded for training and audit purposes

Pensions Practitioner
Daws House
33-35 Daws Lane
London
NW7 4SD

Date: 31-03-2015

Dear Gina,

Pension Policy No: 591081604

Member: M Noakes

Thank you for your letter of 11 March 2015.

We acknowledge that Pension Practitioner.Com has interim permission on the Consumer Credit Register, however Pension Practitioner.Com is not authorised and regulated by the Financial Conduct Authority (FCA), as stated on your company headed paper.

This clarification does not change our decision to decline the transfer at this time.

If you have any questions about this letter please write to us at the above address and quote the reference shown above.

Yours sincerely

Dwipannita Roy

Dwipannita Roy
Dept: Pensions Transfer Team

Friends Life is a business name of certain companies in the Friends Life group including the following companies:
Friends Life Limited Company number 4096141, **Friends Life and Pensions Limited** Company number 475201.
Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.
Friends Life Services Limited Company number 3424940, **Friends Life Investment Solutions Limited** Company number 6389025.
Authorised and regulated by the Financial Conduct Authority.
Each company is registered in England and Wales with a registered office at Pixham End, Dorking, Surrey RH4 1QA.
Friends Life is a registered trade mark of the Friends Life group. www.friendslifegroup.com