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BIRMINGHAM
WEST MIDLANDS
B28 0JN

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Hello, here's your energy statement

Covering: 10 Nov 2020 to 9 May 2021

Statement date: 10 May 2021

Customer number: 851014312164

Your previous balance on 10 Nov 2020	£87.30
Total energy costs (including VAT)	£1032.29
You've paid us	£881.63 CR
Your new balance on 9 May 2021	£237.96

Keeping you on track

Your prices have changed and you need to pay a bit more each month. Your new monthly payment will be £164.06 and start on 20 Jun 2021.



Affected by Covid-19?

We can help. Visit britishgas.co.uk/payhelp

Your gas tariff:
Standard Variable

Paid by: Monthly Direct Debit

Tariff ends: No end date

Exit fee: Not applicable

Estimated annual usage: 35773.16 kWh

Estimated annual cost: £1284.03

Your electricity tariff:
Standard Variable

Paid by: Monthly Direct Debit

Tariff ends: No end date

Exit fee: Not applicable

Estimated annual usage: 3484.20 kWh

Estimated annual cost: £744.27

Compare our tariffs

You can compare our tariffs and find the best one for you at britishgas.co.uk/tariffs

Have you got a question about your statement?

Search at britishgas.co.uk/billFAQs. You can also live chat with one of our advisors, just click the blue chat button, or through the British Gas app 7 days a week.

Your account in detail

Your previous balance on 10 Nov 2020

£87.30

Total energy costs

Gas

Gas meter number: E6S22772211961

10 Nov 2020 - 9 Feb 2021	17137.39kWh at 2.470p per kWh 00689 - smart meter reading 01978 - smart meter reading 1289 gas units at 39.2 calorific value	£423.29
10 Feb 2021 - 28 Feb 2021	01978 - smart meter reading 02228 - smart meter reading when your tariff changed 250 gas units at 39.2 calorific value	
	Standing charge 111 days at 14.122p per day	£15.67
1 Mar 2021 - 9 Mar 2021	4075.55kWh at 2.826p per kWh 02228 - you gave us your meter reading at tariff change 02352 - smart meter reading 124 gas units at 39.2 calorific value	£115.18
10 Mar 2021 - 31 Mar 2021	02352 - smart meter reading 02594 - estimated meter reading 242 gas units at 39.2 calorific value	
	Standing charge 31 days at 24.832p per day	£7.69
1 Apr 2021 - 9 Apr 2021	3385.17kWh at 3.160p per kWh 02594 - estimated meter reading at price change 02678 - smart meter reading 84 gas units at 39.2 calorific value	£106.97
10 Apr 2021 - 9 May 2021	02678 - smart meter reading 02898 - smart meter reading 220 gas units at 39.2 calorific value	
	Standing charge 39 days at 25.334p per day	£9.88
10 Nov 2020 - 9 May 2021	Total Gas costs Gas VAT at 5.00%	£678.68 £33.93

Total gas costs (including VAT)

£712.61

Electricity

Electricity meter number: 19L2946718

10 Nov 2020 - 17 Feb 2021	1295kWh at 13.473p per kWh 01045 - smart meter reading 02234 - smart meter reading	£174.48
18 Feb 2021 - 28 Feb 2021	02234 - smart meter reading 02340 - smart meter reading when your tariff changed	
	Standing charge 111 days at 17.357p per day	£19.26
1 Mar 2021 - 9 Mar 2021	258kWh at 16.052p per kWh 02340 - you gave us your meter reading at tariff change 02423 - smart meter reading	£41.41
10 Mar 2021 - 31 Mar 2021	02423 - smart meter reading 02598 - estimated meter reading	
	Standing charge 31 days at 23.191p per day	£7.18
1 Apr 2021 - 9 Apr 2021	296kWh at 17.840p per kWh 02598 - estimated meter reading at price change 02669 - smart meter reading	£52.81
10 Apr 2021 - 9 May 2021	02669 - smart meter reading 02894 - smart meter reading	
	Standing charge 39 days at 23.906p per day	£9.32
10 Nov 2020 - 9 May 2021	Total Electricity costs Electricity VAT at 5.00%	£304.46 £15.22

Total Electricity costs (including VAT)

£319.68

Total energy costs (including VAT)

£1032.29

Your payments

20 Nov 2020	Direct Debit	£112.03 CR
21 Dec 2020	Direct Debit	£153.92 CR
20 Jan 2021	Direct Debit	£153.92 CR
22 Feb 2021	Direct Debit	£153.92 CR
22 Mar 2021	Direct Debit	£153.92 CR
20 Apr 2021	Direct Debit	£153.92 CR

Total payments - Thank you

£881.63 CR

Your new balance on 9 May 2021

£237.96

To see where your energy is from and for helpful energy saving tips visit: britishgas.co.uk/fuelmix

You can also take a look at our energy efficiency tips and see what works best for you and your home visit: britishgas.co.uk/energyefficiencyguide

Did you know?

Smart meters make bills more accurate. Yours sends us a reading every half hour. You can change the frequency at britishgas.co.uk/mydetails

Question about your statement?

For help fast visit: britishgas.co.uk/billFAQs or start a live chat with an advisor on our website or app.

Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit: britishgas.co.uk/priority-service-register

Please let us know if you're unhappy with our service at: britishgas.co.uk/energycomplaints

Or write to: Complaints Management Team, PO Box 226, Rotherham S98 1PB

Smell gas?

T: 0800 111 999

Electrical emergency or power cut?

T: 105

Independent advice through Citizens Advice:

citizensadvice.org.uk/energy
T: 0808 223 1133

If you have a complaint that we haven't been able to resolve, you can contact the ombudsman:

ombudsman-services.org/energy
T: 0330 440 1624

Your gas pipeline delivery network visit: energynetworks.org

Your gas meter point reference number

50 70 21 76 03

Your electricity supply delivery network Western Power Distribution
T: 0800 096 3080

Your electricity supply number

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	14	1474 1751	002



Scan this on a price comparison app to compare your tariff with others on the market

