



Bill date
17 Feb 2011

For the period
17 Nov-16 Feb

Bill reference
Q039 8V

Your account no.
LW 5859 18

MR J LADHUR
92 CLITHEROW AVENUE
HANWELL
LONDON
W7 2BT

762

> This bill is for

- ✓ Broadband
BT Total Broadband Option 2




Dear Mr J Ladhur

Your bill came to £64.60

You don't need to do anything - we'll take this amount from your bank account on or just after 3 March.

Helpful hints

- If you need any help with your broadband visit us on www.bt.com
- Search for numbers online at www.thephonebook.bt.com

 View your account online
www.bt.com/youraccount

VAT increases to 20%

Since 4 January 2011, BT has been applying the new 20% VAT rate. Your bill reflects this change.

We'll make sure that you pay only 17.5% VAT for any charges incurred before 4 January 2011.

If this or your previous bill crosses over the VAT rate change, the 20% rate applies only to charges incurred on or after 4 January 2011.

If you paid a previous bill that included charges beyond 4 January 2011, VAT will be charged at 17.5%. Any credits that you're entitled to will appear either on this or a future bill.

Amending VAT to 20% resulted in some inconsistent prices, so, to keep things simple, we've rounded down some prices and rounded up others. More prices have been rounded down than up.

You can find out more and see examples of these changes at

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sheet 1 of 2

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