**Infomatrix Oneview Pension Trust**

**CSC Computer Science transfer update**

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| **Date** | **Correspondence** | **Notes** |
| 03/02/2017 | Post | Completed discharge and warranty forms posted to Towers Watson, Surrey along with HMRC Tax registration letter, scheme Trust Deed & Rules, HMRC current scheme details |
| 15/02/2017 | Telephone call between Emily and CSC Computer | I called CSC Computer Science Ltd Pension Scheme for an update on the transfer out request.  I spoke to a lady called Judy who confirmed receipt of documents that I posted to them. She said they posted a letter to Leo Park on 14/02/2017 (2nd class) requesting him to sign a Member Declaration Form and also to send them address verification in the form of 2 utility bills. |
| 25/02/2017 | Email from Leo to Emily | I am currently overseas and the CSC letter came just after I left. It is being forwarded to me with the utility bills as I will not be back in UK for a couple more weeks, all things being equal, I expect to send everything off to CSC with the next few days. I will confirm as soon as I have done that. |
| 06/03/2017 | Email from Leo to Emily | I have posted the letter back to CSC this morning recorded delivery (from France), I hope it should arrive there sometime this week. |
| 15/03/2017 | Telephone call between Emily and CSC Computer | I spoke to a girl called Danielle who confirmed that they are just waiting for HMRC to confirm the scheme registration status. There is no timescale on this but they have already chased them up once and are still waiting for a reply. |
| 16/03/2017 | Post | Letter received at Pension Practitioner office from HMRC: Scheme registration status |
| 16/03/2017 | Post | Response letter send to HMRC from Pension Practitioner on Scheme Registration. Posted 1st class Recorded Delivery, tracking ref:  KR 0257 2458 3GB. This was received and signed for at HMRC office 21/03/2017 at 07.12am. |
| 24/04/2017 | Telephone call between Emily and CSC Computer | Unfortunately, there is still no update. They are waiting to hear from HMRC. |
| 02/05/2017 | Telephone call between Emily and CSC Computer | I called CSC again today and I spoke to Judy. She said they are still waiting for a reply from HMRC.  She said she will see if she can call and chase up HMRC. |
| 12/06/2017 | Email to Leo from Emily | I have been chasing CSC Computers as you know since sending the paper work to them. The last times I have called them they said that they are waiting to hear back from HMRC regarding the transfer. HMRC have received the reply from us regarding the transfer enquiry, this was posted to them by Recorded Delivery on 16 March 2017. |
| 12/06/2017 | Email update from Leo to Emily | I have spoke to CSC Pension who advise they have written to HMRC 5 times, last time dated 8th June 2017. It seems there is no telephone contact available for the HMRC office is in Nottingham which is a long way to go to hassle them face to face. I have just sent, via the HMRC pension contact website a request for information. I am not optimistic to get a response, let's give it a few days. |