## Transfer out - Javaria Sarmad TM100182918

To info@rcadministration.com <info@rcadministration.com>

Dear Sir/Madam

I refer to the recent transfer request we have received for the above member.

The Bank Letter that has been sent does not meet our requirements as it does not confirm when the account was opened or the signatories to the account.

Please send a new bank letter that includes the above information.

Kind regards
James Johnstone



James Johnstone | Customer Service Reprasenttive office: 0131 2453436 | email: james johnstone@standardlife.com

A Please help save the environment, print only if necessary.

Confidentiality - This email is confidential.

Not meant for you? - If you don't think this email is meant for you, please let us know. Do not copy or forward the information it contains, and delete this email from your system.

Views expressed - Any personal views or opinions expressed in this email are the sender's, and do not necessarily reflect the views of the Phoenix Group (Phoenix Group Holdings plc and its subsidiaries).

Monitoring - We filter and monitor emails to protect our systems and to keep them running smoothly.

Emailing us - Email isn't a secure form of communication. If you want to send us confidential information please send it by post. However, if you do communicate with us by email on any subject, you are giving us permission to email you back.

Phoning us - Calls may be monitored and/or recorded to protect both you and us and help with our training. Call charges will vary.

Standard Life Assurance Limited is registered in Scotland (SC286833) at Standard Life House, 30 Lothian Road, Edinburgh EH1 2DH and authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. <a href="https://www.standardlife.co.uk">www.standardlife.co.uk</a>

Standard Life Assurance Limited and Standard Life Assets and Employee Services Limited are companies in the Phoenix Group (Phoenix Group Holdings plc and its subsidiaries). <a href="https://www.thephoenixgroup.com">www.thephoenixgroup.com</a>

image001.png (7 KB)