

Pension Practitioner.Com Daws House 33-35 Daws Lane London NW7 4SD

Dear Sir/Madam

Client Name: Mr Mark Hobson

We write with reference to a recent request we have received from the above client, to transfer away to a scheme administered by your office.

To enable us to assist with the transfer of this policy, we would be grateful if you could please provide the following information in regards to Pension Practitioner.Com scheme.

A copy of the Scheme Rules

A copy of the Establishing Deed

A copy of The Pension Regulator's registration certificate

A copy of the HMRC Certificate

A copy of scheme T&C's / Key Features Document

Confirmation of whether the scheme is an Occupational Pension Scheme A copy of the Key Features document or members booklet for the Scheme Details of the sponsoring employer

Details of the member's employment with the sponsoring employer of the Establishing Scheme

Details of the investment service providers the scheme is linked to Written authorisation that Old Mutual Wealth can contact HMRC in relation to the insert scheme name Pension Practitioner.Com.

Please note that there will be a delay in processing the transfer request while we are carrying out these additional checks. In light of this, we would be grateful if you could provide all the information requested, in writing as soon as possible.

We will also be contacting the client to make them aware of the possible delays involved in processing the transfer.

If you have any questions about this letter, please contact us using the details shown.

Yours sincerely

Anthony Scammell Head of Customer Experience 27 April 2017

Call us

Customer Contact Centre Freephone: 0808 171 2626

Open Mon - Fri 8.00am to 9.00pm

Email us ask@omwealth.com

Write to us
Old Mutual Wealth
Old Mutual House
Portland Terrace
Southampton
SO14 7AY

Visit our website
www.oldmutualwealth.co.uk

Your details

Account number: 400048518

## What to do next

 Let us or your adviser know if you have any questions about this letter

Calls may be monitored and recorded for training purposes and to avoid misunderstandings.

Old Mutual Wealth provides you with access to its investment platform. Within this platform you can open an ISA and Collective Investment Account provided by Old Mutual Wealth Limited and a Collective Retirement Account and Collective Investment Bond provided by Old Mutual Wealth Life & Pensions Limited.

Old Mutual Wealth Limited and Old Mutual Wealth Life & Pensions Limited are registered in England and Wales under numbers 1680071 and 4163431 respectively.

Registered Office at Old Mutual House, Portland Terrace, Southampton SO14 7EJ, United Kingdom.