

# investments

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Opening Times: 8.30am to 5.00pm  
Monday to Friday  
Your ref:  
Our ref: PPC/Transfers/1493036  
Date: 5 February 2015

Dear Mr Graham

## Request to transfer your CIS Pension

**Policyholder: Neil Graham**

**Policy Number: 8952311**

Thank you for your recent request to transfer your Pension plan.

A transfer pack has been sent to your Independent Financial Adviser so that the transfer process can be started.

Enclosed is a document that contains important information you will need to know before proceeding with your transfer. This includes details of any benefits or guarantees you will lose if you transfer your Pension. This information has also been sent with the transfer pack issued to your Independent Financial Adviser.

Also enclosed is a product guide that will give you more information about your policy. If you have any questions after reading this information, please contact us, quoting the above policy number.

Your Independent Financial Adviser will be dealing with your transfer and will be able to answer any questions you may have about the transfer process.

Yours sincerely



Richard Morris  
Customer Support Centre, Life and Savings

Enclosed: - Important information you need to know before proceeding with your request to transfer your pension.  
- Product Guide.