

Summary of charges for the period  
01 MAY 2016 to 31 MAY 2016  
Pension Scheme Bank Account

BIC: MYMBGB2L IBAN: GB43MYMB23058016155772



One Southampton Row  
London WC1B 5HA  
T: 0345 08 08 500  
metrobankonline.co.uk

PENSION PRACTITIONER.COM LIMITED  
DAWS HOUSE, 33-35 DAWS LANE  
LONDON  
NW7 4SD

|                 |             |
|-----------------|-------------|
| Account Number  | 16155772    |
| Sort code       | 23-05-80    |
| Statement date  | 31 MAY 2016 |
| Overdraft limit | £0.00       |

The total charge for this account during this period is £0.00

How your total charge has been calculated:

|                            |              |
|----------------------------|--------------|
| Monthly maintenance fee:   | £0.00        |
| Transaction charges:       | £0.00        |
| Cash charges:              | £0.00        |
| Instant overdraft charges: | £0.00        |
| Interest charged:          | £0.00        |
| <b>Total charges:</b>      | <b>£0.00</b> |

### Transaction charges summary

| Transaction charges | Volume     | Price (£) | Charge (£) |
|---------------------|------------|-----------|------------|
| Sub Total           |            |           | 0.00       |
| Cash charges        | Amount (£) | % Charge  | Charge (£) |
| Sub Total           |            |           | 0.00       |

|                  |          |
|------------------|----------|
| Statement number | 16       |
| Sort code        | 23-05-80 |



This document sets out the charges and interest that have accrued on your account within the above period. There are 5 types of charge:

1. 'Monthly maintenance fee' - please see the Community Account Important Information Summary for information on the monthly fee.
2. 'Transaction charges' - these are incurred when you make certain types of transaction - please see Community Account Important Information Summary for further details.
3. 'Cash charges' - incurred when you bank or withdraw cash - please see Community Account Important Information Summary for further details.
4. 'Instant Overdraft Charges' - these are incurred as follows:
  - When a transaction creates or increases an instant overdraft - debit interest at 25% EAR\* is charged and we may make a 'paid item charge'; and
  - When we refuse to allow a transaction because it would have created or increased an instant overdraft - 'unpaid item charges' may be charged.
5. 'Agreed Overdraft Charges' - these are incurred when you use your agreed overdraft facility - debit interest (as set out in your agreed overdraft facility letter) is charged. Please see Community Bank Account Important Information Summary for any additional charges applicable to your account. Should you require information about the calculation of debit interest (if any) deducted from your account and detailed in this statement please contact us.

Should you have any queries regarding your statement or any transaction on your statement, we love to hear from you. Please call us on 0345 08 08 500 (or +44 20 3402 8312 outside the UK), or visit one of our stores.

Calls to 0345 numbers will be charged at your local rate. Calls may be recorded for training or quality monitoring purposes.

\*EAR stands for Effective Annual Rate and illustrates what the interest rate on the overdraft would be if interest was charged and added to the amount owed once each year. It does not take into account fees and charges.

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ACCOUNT NAME: JOVAL DAIRY RELIEF SERVICES LTD PENSION  
SCHEME

## Your account summary

|                   |                 |
|-------------------|-----------------|
| From: 01 MAY 2016 | To: 31 MAY 2016 |
| Opening balance   | £6,549.58       |
| Total money in    | £1.39           |
| Total money out   | £0.00           |
| End balance       | £6,550.97       |

|                  |          |
|------------------|----------|
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| Sort code        | 23-05-80 |
| Statement number | 16       |
| Overdraft limit  | £0.00    |

## Your transactions

| Date        | Transaction             | Money out (£) | Money in (£) | Balance (£) |
|-------------|-------------------------|---------------|--------------|-------------|
|             | Balance brought forward |               |              | 6,549.58    |
| 31 MAY 2016 | Credit Interest         |               | 1.39         | 6,550.97    |
|             | Closing Balance         |               |              | 6,550.97    |

|                  |          |
|------------------|----------|
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#### Important Information about compensation arrangements.

Deposits held with us are covered by the Financial Services Compensation Scheme (FSCS), subject to eligibility criteria. We will provide you with an information sheet and exclusions list every year.

For further information about the compensation provided by the FSCS, refer to the FSCS website at [www.FSCS.org.uk](http://www.FSCS.org.uk)

We love to hear from you - if you have any queries regarding your statement or any transaction on your statement, please call us on 0345 08 08 500 (or +44 20 3402 8312 outside the UK), or visit your local store.

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#### Listening to you

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

## Financial Services Compensation Scheme

### Information Sheet

| BASIC INFORMATION ABOUT THE PROTECTION OF YOUR ELIGIBLE DEPOSITS                                                                      |                                                                                                                                                                                                                                                       |
|---------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Eligible deposits in Metro Bank PLC are protected by:                                                                                 | The Financial Services Compensation Scheme ("FSCS") <sup>1</sup>                                                                                                                                                                                      |
| Limit of protection:                                                                                                                  | £75,000 per depositor per bank <sup>2</sup>                                                                                                                                                                                                           |
| If you have more eligible deposits at the same bank:                                                                                  | All your eligible deposits at the same bank are "aggregated" and the total is subject to the limit of £75,000. <sup>2</sup>                                                                                                                           |
| If you have a joint account with other person(s):                                                                                     | The limit of £75,000 applies to each depositor separately. <sup>3</sup>                                                                                                                                                                               |
| Reimbursement period in case of bank's failure:                                                                                       | 20 working days. <sup>4</sup>                                                                                                                                                                                                                         |
| Currency of reimbursement:                                                                                                            | Pound sterling (GBP, £) or, for branches of UK banks operating in other EEA Member States, the currency of that State.                                                                                                                                |
| To contact Metro Bank PLC for enquiries relating to your account:<br><br>To contact the FSCS for further information on compensation: | Metro Bank PLC<br>One Southampton Row<br>London<br>WC1B 5HA<br><br>Financial Services Compensation Scheme<br>10th Floor Beaufort House<br>15 St Botolph Street<br>London<br>EC3A 7QU<br>Tel: 0800 678 1100 or 020 7741 4100<br>Email: ICT@fscs.org.uk |
| More information:                                                                                                                     | <a href="http://www.fscs.org.uk">http://www.fscs.org.uk</a>                                                                                                                                                                                           |
| Acknowledgement of receipt by the depositor:                                                                                          |                                                                                                                                                                                                                                                       |

### ADDITIONAL INFORMATION

#### <sup>1</sup> Scheme responsible for the protection of your eligible deposit

Your eligible deposit is covered by a statutory Deposit Guarantee Scheme. If insolvency of your bank should occur, your eligible deposits would be repaid up to £75,000 by the Deposit Guarantee Scheme.

#### <sup>2</sup> General limit of protection

If a covered deposit is unavailable because a bank is unable to meet its financial obligations, depositors are repaid by a Deposit Guarantee Scheme. This repayment covers at maximum £75,000 per bank. This means that all eligible deposits at the same bank are added up in order to determine the coverage level. If, for instance a depositor holds a savings account with £80,000 and a current account with £20,000, he or she will only be repaid £75,000.

In some cases eligible deposits which are categorised as "temporary high balances" are protected above £75,000 for six months after the amount has been credited or from the moment when such eligible deposits become legally transferable. These are eligible deposits connected with certain events including:

- (a) certain transactions relating to the depositor's current or prospective only or main residence or dwelling;
- (b) a death, or the depositor's marriage or civil partnership, divorce, retirement, dismissal, redundancy or invalidity;
- (c) the payment to the depositor of insurance benefits or compensation for criminal injuries or wrongful conviction.

**Store Opening Hours:** Monday - Friday 8am - 8pm • Saturday 8am - 6pm • Sunday 11am - 5pm  
**Local UK Call Centre:** 0345 08 08 500

[metrobankonline.co.uk](http://metrobankonline.co.uk)