



Pension Trader
CONTRACT NOTE AND TAX INVOICE Please retain

Barclays Stockbrokers
Tay House
300 Bath Street
Glasgow
G2 4LH

000323 000323 CTCK004A 1282629011 1 OF 1
Keith Vanessa Hickman Pen Sch
Pension Practitioner.com
Daws House
33-35 Daws Lane
London
NW7 4SD

Account number 481/09021213/00
Deal reference 5521690079
Sedol reference B-03MM4-0



We thank you for your instructions. Acting as your Agent, we have bought:

ROYAL DUTCH SHELL 'B'ORD EUR0.07

Deal date	Settlement date	Time (24 hour)	Quantity	Price (p)	Amount (£)
21/01/15	23/01/15	15:40	179.00	2224.14	3,981.21
Tier 1 commission			11.95		
Stamp Duty Reserve Tax			19.91		
TOTAL CHARGES					31.86
This deal was a Market Order					
This deal was executed on the London Stock Exchange					
Total amount due					4,013.07
DEAL DETAILS - IMPORTANT					
Barclays Stockbrokers Price Improver® beat the best price displayed by the London Stock Exchange at the time of dealing and has saved you £0.64 on this bargain.					
If you have any questions regarding this contract please contact our Client Service Team immediately, using the contact details overleaf, quoting the deal reference above.					
All transactions which are 'on exchange' (as defined by the London Stock Exchange - LSE) are subject to the rules of the LSE. All transactions that are reported through, or dealt on, ISDX are not 'on exchange' (as defined by the LSE) and are not subject to the LSE rules.					
This is deal 2 in the current period.					
WHAT HAPPENS NEXT					
We will debit your account with the amount of this contract note on settlement day 23/01/15.					

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Barclays offers wealth and investment management products and services to its clients through Barclays Bank PLC and its subsidiary companies. Barclays Stockbrokers is a trading name of Barclays Bank PLC (Registration No. 1026167 Registered VAT No. 243 8522 62) which is a member of the London Stock Exchange and ISDX. Barclays Bank PLC is registered in England and authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. The registered address is 1 Churchill Place, London E14 5HP.

Payment Methods

We offer you a number of ways to pay when you buy shares:

For MarketMaster, Investment Clubs and Company Dealing Accounts

- **By direct debit** - simply set up a direct debit and then, whenever you buy shares, we will take the cost of them from your chosen bank account. If you hold cash in your account then we will take the cost of your purchase from your account and any shortfall from your chosen bank account using the direct debit. Contact us by e-mail at stockbrokers@barclays.com or call us on 0800 279 6551* or our local number 0141 352 3909* for a direct debit form.
- **Account** - If you hold cash in your account, then we will take the cost of your purchase from your account.
- **Debit card** - you can use your debit card to add cash to your account either online at www.BarclaysStockbrokers.co.uk or by phoning us on 0800 279 6551* or our local number 0141 352 3909* .
- **Cheque** - you can send us a cheque to add to your account. Please make sure that you write your name, account number and deal reference number on the back of your cheque which should be payable to Barclays Bank PLC, and send to our Payments team.

For Investment ISAs and Managed ISAs

We will take the cost of your share purchases from your ISA.

If you have not used your full ISA allowance in the current tax year, you can add cash to your ISA with us as follows:

- **Debit card** - you can use your debit card either online at www.BarclaysStockbrokers.co.uk or by phoning us on 0800 279 6551* or our local number 0141 352 3909* ;
- **Cheque** - you can send us a cheque to add to your account. Please make sure that you write your name and account number on the back of your cheque. Please make the cheque payable to Barclays Bank PLC, and send it to our Client Service Department; or
- **Regular payments (Investment ISAs only)** - simply set up a direct debit and we will take the cash from your chosen bank account every month to add to your ISA. Email us at stockbrokers@barclays.com for the necessary forms or call us on 0800 279 6551* or our local number 0141 352 3909* to speak to our Client Service team.

For SIPPS

We will take the cost of your share purchases from your SIPP.

For IFA clients

Please contact your IFA

Our Client Service hours are

Call us on 0800 279 6551* or our local number 0141 352 3909*

Monday to Thursday 07.30 - 19.00

Friday 07.30 - 18.00

Saturday 09.30 - 12.30

(excluding Bank Holidays)

*Calls to 0800 numbers are free if made from a UK landline and calls to 0141 numbers are charged at local rate, mobile costs may vary - please check with your telecoms provider. Calls may be recorded so that we can monitor the quality of our service and for security purposes.