

Stockbrokers

Tay House 300 Bath Street Glasgow G2 4LH

Keith Vanessa Hickman Pen Sch 74 Gospel End Road Sedgley Dudley West Midlands DY3 3YT

18 May 2016

Account Number: 481/09021213/00

Dear Sir/Madam

We confirm that we have received your instructions for closure of the above account.

In order to close the account we require two Authorised signatures from Pension Practitioners to carry out the instruction. Please sign below to confirm closure.

If you have any more enquiries please contact our Client Service Team on 0800 279 6551* or local number 0141 352 3909 from 7.30am to 7pm Monday to Thursday, 7.30am to 6pm on Friday (excluding bank holidays) and from 9.30am to 12.30pm on Saturday.

Yours sincerely

Portfolio Transfers

*Calls to 0800 numbers are free if made from a UK landline and calls to 0141 numbers are charged at local rate, mobile costs may vary - please check with your telecoms provider. Calls may be recorded so that we can monitor the quality of our service and for security purposes. Our opening hours are 7.30am to 7pm Monday to Thursday, 7.30am to 6pm on Friday (excluding bank holidays) and 9.30am to 12.30pm on Saturday.