

Zurich Assurance Ltd
UK Life Centre, Station Road
Swindon SN1 1EL
Telephone: 01793 514514



Brad Davis
Pension Practitioner
Daws House
33-35 Daws Lane
London
NW7 4SD

Please address any replies to:
Dept ref : CSD PP R&T (CG)
Telephone : 0870 241 6996

Date : 7 September 2010

Dear Brad

Mr Roydon Wiggins' Personal Pension Plan : P13497-061-DL 001
Date of Birth : 28 November 1958

I refer to our letter dated 4 June 2010 (copy enclosed) concerning Mr Wiggins' recent transfer to your scheme, in the rest of my letter I will detail some important information.

It has been brought to our attention that the telegraphic transfer of £505.80 was returned to us, however we have not received a letter confirming why the payment was returned.

Please can you advise us as soon as possible why you could not accept this payment in order for us to update our records and contact the client.

Of course, if you have any questions, please call us on 0870 241 6996; we'll be happy to help.

Yours sincerely

Sam Campbell
Customer Services

Enclosed: Copy letter

Copy to: D P C Financial Services Limited

RET006.IL1/L0568639.DOC

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Copy for File



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Please address any replies to:
Dept ref : CSD PP R&T RC
Telephone : 0870 241 6996
Date : 4 June 2010

Dear Brad

Transfer of Mr Roydon Wiggins' benefits
Personal Pension Plan: P13497-061-DL 001
Date of Birth: 28 November 1958
National Insurance No: WE621285A

Thank you for your recent request to transfer the benefits from Mr Wiggins' pension plan.

I confirm we've telegraphically transferred the sum of £505.80, which represents the final claim value, as requested.

We're giving the following information to enable you to accept this transfer payment;

Total value of transfer	£505.80
Total value of non protected rights	£505.80
Total value of protected rights	£0.00

- This payment has been made as a transfer value, so it's not included in the Lifetime Allowance calculation.
- This payment is made from a pension scheme automatically registered under Chapter 2 Part 4 of the Finance Act 2004 (as amended). Our registered number is 00605305RN.
- This is a full fund transfer and no tax free cash has been paid.
- This plan doesn't form part of a bankruptcy order.
- Our records indicate this plan isn't subject to a Pension Sharing Order or any Earmarking Order, however, you may wish to contact your new customer to confirm this information is still correct.

We've given all the information needed to accept this transfer payment in our previous letter. As stated in the letter it isn't our policy to complete other providers' application forms.

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If you've any questions, please contact us on 0870 241 6996, quoting the plan number. Our lines are open from 8am to 6pm, Monday to Friday, excluding bank holidays – we'll be happy to help.

Yours sincerely

Rebecca Connolly
Customer Services

Copy to: Mr Roydon Wiggins
D P C Financial Services Limited

RET166.DOCA1207785.DOCA1207786.DOC