

Zurich Assurance Ltd  
UK Life Centre, Station Road  
Swindon SN1 1EL  
Telephone: 01793 514514



Brad Davis  
Pension Practitioner  
Daws House  
33-35 Daws Lane  
London  
NW7 4SD

Please address any replies to:  
Dept ref : CSD PP R&T CG  
Telephone : 0870 241 6996

Date : 15 November 2010

Dear Brad

**Mr Roydon Wiggins' Personal Pension Plan : P13497-061-DL 001**  
**Date of Birth : 28 November 1958**

I refer to our letter dated 7 September 2010 (copy enclosed) concerning Mr Wiggins transfer of benefits to your scheme. In the rest of my letter I will detail some important information.

To date, we do not appear to have received a response from you. Please advise us as soon as possible why you could not accept the transfer payment in order for us to update our records and contact the client.

We look forward to hearing from you. Of course, if you have any questions, please call us on 0870 241 6996; we'll be happy to help.

Yours sincerely

Sam Campbell  
Customer Services

Enclosed: Copy letter

Copy to: D P C Financial Services Limited

RET006.IL1/L0573365.DOC

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Dept ref : CSD PP R&T (CG)  
Telephone : 0870 241 6996

Date : 7 September 2010

Dear Brad

**Mr Roydon Wiggins' Personal Pension Plan : P13497-061-DL 001**  
**Date of Birth : 28 November 1958**

I refer to our letter dated 4 June 2010 (copy enclosed) concerning Mr Wiggins' recent transfer to your scheme, in the rest of my letter I will detail some important information.

It has been brought to our attention that the telegraphic transfer of £505.80 was returned to us, however we have not received a letter confirming why the payment was returned.

Please can you advise us as soon as possible why you could not accept this payment in order for us to update our records and contact the client.

Of course, if you have any questions, please call us on 0870 241 6996; we'll be happy to help.

Yours sincerely

Sam Campbell  
Customer Services

Enclosed: Copy letter

Copy to: D P C Financial Services Limited

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