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MetLife®



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Important update regarding your MetLife investment

Thank you for choosing MetLife.

We are writing to inform you about some changes we are making to our business in the UK that may affect you. These changes are happening because, following a detailed review, we have decided to stop accepting new investments into the MetLife product that you hold with us.

What does this change mean for me?

As an existing customer, your investment will stay in place. However, after 28 July 2017 you won't be able to do the following:

- Make any new payments into your plan;
- Switch into our Secure Income or Secure Capital guarantees.

If you are already making regular contributions you can continue to do so, but you won't be able to increase the amount of the contribution after 28 July 2017.

All other aspects of your investment remain the same and you will continue to receive the benefits and certainty that your MetLife investment provides. If you have invested in one of our guarantees, you don't need to worry; the terms of your guarantee, including the terms relating to investment lock ins, have not changed.

What if I have any questions?

We recommend you contact your Financial Adviser with any queries. Our Customer Account Management Team is also here to help and you can call them on 0800 022 4443 between 9am and 5pm Monday to Friday (excluding bank holidays). For email enquiries you can reach us at customerservice@metlife.co.uk.

Yours sincerely

Kirstie Traas
Assistant Vice President
UK Operations and Change Management