

Outward Payment Instruction (Faster Payment & CHAPs)

1. CUSTOMER DETAILS

Customer/
Business Name

Debit Account
Number

2. PAYMENT DETAILS

Payment Type (All payments over the faster payments limit will be sent as a CHAPs)

☒ Faster Payment (Personal, no fee. Business, tariff dependent) ☐ CHAPs (Personal £25.00. Business tariff dependent)

Payment Date

Amount

Amount in
Words

3. EXISTING BENEFICIARY ☐

Beneficiary
Name

Metro Bank
Beneficiary Ref.

4. NEW BENEFICIARY ☐

Beneficiary
Name

Account Type ☐ Personal Account ☒ Business Account

Beneficiary
Sort Code

Beneficiary Account Number

Payment Reference
(if applicable)

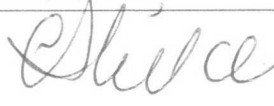
Payment Reference

Confirmation of Payee
Outcome Understood
(Internal use only)

☐ Match ☐ Close Match ☐ No Match ☐ Not Checked

5. CUSTOMER SIGNATURE

Primary Applicant



Name

Date

Secondary Applicant

Name

Date

Outward Payment Instruction (Faster Payment & CHAPs) *(continued)*

6. SECURITY CALL BACK

We may need to call to confirm the validity of the payment instruction. Please detail below the authorised signatories from the bank mandate you would like us to call.

Full Name

Full Name

Please note if the account is two to sign we will need to speak with two of the authorised signatories.

FOR INTERNAL USE ONLY

- ☐ ID&V confirmed (refer to ID&V Matrix)
- ☐ Request fully input to T24
- ☐ Signature varies however I have verified the customer via system held photo

Inputter Signature

Name

Date

If applicable:

- ☐ HVT completed and attached
- ☐ Payment authorised or referred to CPU

Manager Signature

Name

Date

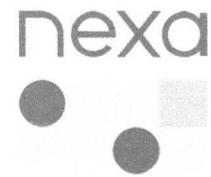
Our Ref: NBO/13224

Contact: Nigel Bowen

Correspondence Address: Suite 2 Salop House, 13 Salop Road, Oswestry, Shropshire, SY11 2NR

Telephone: +44 (0)20 7504 7071 ext 2122

Email: nigel.bowen@nexa.law



Date: 17th December 2024

Invoice No: 68670

Mrs C. Wilde
Dove House
26 Shotford Road
Harleston
Norfolk
IP20 9JN

TAX INVOICE

Vat No: 247696360

**Memorandum of Costs and Disbursements
Problem with NatWest**

Professional Charges

| Date | Description | Amount | VAT |
|------------|--|---------|---------|
| 17/12/2024 | To further work on the matter as detailed on the accompanying time record including detailed review of Ombudsman's decision, advice, and as instructed responding to the decision with request for formal review giving detailed reasons why the decision is wrong. Peruse the review and report. Time spent: 3 .0 hours at £325.00 per hour (£975.00) but reduced to: | £500.00 | £100.00 |
| | | £500.00 | £100.00 |

| | |
|------------------------|---------|
| Total Excl. VAT | £500.00 |
| Total Incl. VAT | £600.00 |
| Less Monies on Account | £ 0.00 |
| Balance Due | £600.00 |

With compliments
Nexa Law Limited

Account name: Nexa Law Limited
Bank: HSBC UK Bank Plc
Sort Code: 40 29 08
Account Number: 84207076

International Bank Number: GB82HBUK40290884207076
Branch Identifier Code: HBUKGB4105D

www.nexa.law

All accounts are strictly payable upon deemed receipt or delivery (whichever is the later) of the invoice. Please remit the payment to Nexa Law Client Account: HSBC Bank UK Plc Sort Code: 40-29-08, Account Number: 84207076. Interest will accrue on late payments 14 days after the invoice date at 8% over base rate. Queries regarding this invoice may be sent to accounts@nexa.law

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