



OLD MUTUAL
WEALTH

Trustees of The Matlock Ford Pension Scheme
Pension Practitioner.com
Daws House, 33-35 Daws Lane
London
NW7 4SD

Dear Sir or Madam

We have amended your Direct Debit

Following instructions received, we have amended the Direct Debit for your Collective Investment Account.

Direct Debit payments of £2,500.00 will be collected from the bank account shown below from 10 December 2015 and monthly thereafter.

Name of Bank:
Sort Code: 230580
Bank Account Name: Matlock Ford Directors Pension Scheme
Bank Account Number: ****6206

We have hidden the first part of the bank account number for security reasons.

Any instructions to redirect future payments into different funds will be confirmed under separate cover.

If you have any queries I recommend that you speak to your financial adviser. However, if you would like to speak to us, please call or email our Customer Contact Centre using the details shown and we will be happy to help.

Yours faithfully

Anthony Scammell
Head of Customer Experience

A copy of this letter has been made available to Tag Wealth Management. to view online.

16 November 2015

Call us

Customer Contact Centre
Freephone: 0808 171 2626
Monday – Friday
8:00am to 9:00pm

Email us

ask@omwealth.com

Write to us

Old Mutual Wealth
Old Mutual House
Portland Terrace
Southampton
SO14 7AY

Visit our website

www.oldmutualwealth.co.uk

Your details

Trustees of The Matlock Ford
Pension Scheme
Client reference: 2-347214094
Account: 100350490

What to do next

Let your adviser or us know if you have any questions about this letter

THE DIRECT DEBIT GUARANTEE



This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.

- If there are any changes to the amount, date or frequency of your Direct Debit, Old Mutual Wealth Ltd will notify you five working days in advance of your account being debited or as otherwise agreed. If you request Old Mutual Wealth Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Old Mutual Wealth Ltd or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Old Mutual Wealth Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Calls may be monitored and recorded for training purposes and to avoid misunderstandings.

Old Mutual Wealth Ltd, Old Mutual Wealth Life and Pensions Ltd and Old Mutual Wealth Business Services Ltd are registered in England & Wales under numbers 1680071, 4163431 and 1579311 respectively. Registered Office at Old Mutual House, Portland Terrace, Southampton SO14 7EJ, United Kingdom. Old Mutual Wealth Ltd is authorised and regulated by the Financial Conduct Authority. Old Mutual Wealth Life and Pensions Ltd is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Their Financial Services register numbers are 165359 and 207977 respectively. VAT number is 386 1301 59.

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