

Mr Nana Sechere Flat 65 Cherbury Court St. John's Estate London N1 6TR

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# **Hello,** here's your energy statement

**Covering:** 7 Oct 2021 to 10 Apr 2022 **Statement date:** 11 Apr 2022 **Customer number:** 851017361609

Your opening balance on 7 Oct 2021	£0.00
Total energy costs (including VAT and adjustments)	£294.22
You've paid us	£180.00 CR
Your new balance on 10 Apr 2022	£114.22

# Keeping you on track

You're using more energy and you need to pay more each month. Your new monthly payment will be £60.87 and start on 28 Apr 2022.



**Affected by Covid-19?** We can help. Visit britishgas.co.uk/payhelp

**Your electricity tariff:** Price Promise Apr 2022

Paid by: Monthly Direct Debit
Tariff ends: 30 Apr 2022
Exit fee: Not applicable
Estimated annual usage: 1809.00 kWh
Estimated annual cost: £643.25

Compare our tariffs

You can compare our tariffs and find the best one for you at britishgas.co.uk/tariffs

#### Have you got a question about your statement?

Search at britishgas.co.uk/billFAQs. You can also call us on 0333 202 9802, Mon-Fri from 9am to 5pm or live chat on the website or through the British Gas app 7 days a week.

## Your account in detail

Your opening balance on 7 Oct 2021	
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£0.00

#### Total energy costs

7 Oct 2021 - 10 Oct 2021	19L3493352 28kWh at 19.783p per kWh	£5.54
	04055 - your first meter reading taken	20.04
	04083 - estimated meter reading	
	Standing charge	£0.88
	4 days at 22.197p per day	
	1119kWh at 19.783p per kWh	£221.37
11 Oct 2021 - 10 Dec 2021	04083 - we estimated your first meter reading	
	04593 - smart meter reading	
11 Dec 2021 - 10 Apr 2022	04593 - smart meter reading	
	05202 - smart meter reading	
	Standing charge	£40.39
	182 days at 22.197p per day	
7 Oct 2021 - 10 Apr 2022	Total Electricity costs	£268.18
Adjustments before	VAT	
3 Dec 2021	Supplier of Last Resort transfer period Standing	£5.71
	Charge for 27 days	
	Electricity VAT at 5.00%	£13.68
Total Electricity cost	s (including VAT)	£287.57
Adjustments after V	AT.	
28 Mar 2022	Debit from your last supplier	£6.65
	neluding \/AT and adjustments)	£294.22
Total energy costs (i	including VAT and adjustments)	
Your payments		£30.00 CR
Your payments 28 Oct 2021	Direct Debit	£30.00 CR £30.00 CR
Your payments		£30.00 CR £30.00 CR £30.00 CR
Your payments 28 Oct 2021 29 Nov 2021	Direct Debit Direct Debit	£30.00 CR
Your payments 28 Oct 2021 29 Nov 2021 29 Dec 2021	Direct Debit Direct Debit Direct Debit	£30.00 CR £30.00 CR
Your payments 28 Oct 2021 29 Nov 2021 29 Dec 2021 28 Jan 2022	Direct Debit Direct Debit Direct Debit Direct Debit	£30.00 CR £30.00 CR £30.00 CR
Your payments 28 Oct 2021 29 Nov 2021 29 Dec 2021 28 Jan 2022 28 Feb 2022	Direct Debit Direct Debit Direct Debit Direct Debit Direct Debit Direct Debit	£30.00 CR £30.00 CR £30.00 CR £30.00 CR

To see where your energy is from and for helpful energy saving tips visit: britishgas.co.uk/fuelmix

#### Did you know?

Smart meters make bills more accurate. Yours sends us a reading every day.You can change the frequency at britishgas.co.uk/mydetails

## Question about your statement?

Call us on 0333 202 9802. We're here Mon-Fri from 9am to 5pm. You could also live chat on the website or using our app. Or visit britishgas.co.uk/billFAQs.

Need extra help such as advanced power cut warnings or letters in large print, Braille or audio? Visit: britishgas.co.uk /priority-service-register

Please let us know if you're unhappy with our service at: britishgas.co.uk /energycomplaints

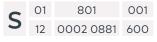
**Or write to:** Complaints Management Team, PO Box 226, Rotherham S98 1PB

### **Smell gas? T**: 0800 111 999

Electrical emergency or power cut? T: 105

Independent advice through Citizens Advice: citizensadvice.org.uk/energy T: 0808 223 1133 If you have a complaint that we haven't been able to resolve, you can contact the ombudsman: ombudsman-services.org/energy T: 0330 440 1624 Your electricity supply delivery network UK Power Networks T: 0800 029 4285

#### Your electricity supply number





Scan this on a price comparison app to compare your tariff with others on the market