



Mr Nana Sechere
Flat 22
Bass Court
1a Plaistow Grove
London
E15 3EF

01 March 2020

Your energy statement

For the period 31 Jan 2020 to 27 Feb 2020

Balance at your last statement	£17.94
Payment received on 01 Feb 2020	CR £81.16
Payment received on 01 Mar 2020	CR £81.16
Balance before spend	CR £144.38
Total new spend this period	£82.64
Account Balance	CR £61.74

Your monthly payment plan is set to cover the cost of a full year's energy in easy to budget installments. We expect your balance to move between debit and credit through the year. **We'll contact you** if your balance looks above or below our forecast.

Your 12 month spending projection

£486 per year for your renewable electricity

£366 per year for your carbon offset gas

This is a guide to your expected annual spend. It's based on your membership fee and your forecast energy use at our members' rate (including VAT). Your final spend will depend on your actual usage.

Could you pay less?

You're on our best rate and you'll stay on our best rate. We have one, great value tariff for all our members. For a low monthly membership fee we pass your energy on to you at our members' rate. Which means you pay what we pay for the energy you use. There's no markup and we're able to buy it at competitive rates. If anything ever changes we'll let you know.

Citizen's Advice provide free impartial energy advice. You can call them on 0845 404 0506. **Remember it might be worth thinking about switching your supplier.**



How we calculated your spend

Electricity

Supply number

S	01	801	902
12	0006	0293	616

Supply Address: Flat 22, Bass Court, 1a Plaistow Grove, London, E15 3EF

100% green (31 Jan 2020 - 27 Feb 2020)			
Energy Charges for Meter Z08SP25185			
31 Jan 2020	28905.8	Estimate	
28 Feb 2020	29160.7	Estimate	
Energy Used	254.9 kWh @ 12.5000 p/kWh		£31.87
Monthly membership fee (standing charge)			£1.45
Dual Fuel Discount (28 days @ £14.29/year)		CR	£1.10
Monthly membership fee (standing charge)			£6.26

Total Electricity Charges **£38.48**

Gas

Meter Point Reference: 7675818007

Supply Address: Flat 22, Bass Court, 1a Plaistow Grove, London, E15 3EF

100% green (31 Jan 2020 - 27 Feb 2020)			
Energy Charges for Meter 780200			
31 Jan 2020	8678	Estimate	
28 Feb 2020	8772	Estimate	
Consumption	94 m³		
Energy Used*	1044.1 kWh @ 3.2200 p/kWh		£33.62
Monthly membership fee (standing charge)			£1.45
Dual Fuel Discount (28 days @ £14.29/year)		CR	£1.10
Monthly membership fee (standing charge)			£6.26

Total Gas Charges **£40.23**

Subtotal of charges before VAT **£78.71**

VAT @ 5% on £78.71 **£3.93**

Total Charges for this bill **£82.64**

About your tariff

Prices exclude VAT unless stated otherwise

Renewable electricity

Tariff Name 100% green
 Product Type Variable Rate
 Payment Method ... Monthly Direct Debit
 Members' Rate (unit rate) . 12.5000p/kWh
 Dual Fuel Discount . . £14.29/year per fuel
 Early Exit Fee None
 Estimated Annual Usage 3,103kWh

Your annual consumption is based on estimates.

Carbon offset gas

Tariff Name 100% green
 Product Type Variable Rate
 Payment Method ... Monthly Direct Debit
 Members' Rate (unit rate) . . 3.2200p/kWh
 Dual Fuel Discount . . £14.29/year per fuel
 Early Exit Fee None
 Estimated Annual Usage 8,496kWh

Your annual consumption is based on estimates.

*Your energy usage is calculated from your gas consumption using a standard industry formula:

Units Consumed (Cubic Metres)

x Volume Correction (for temperature & pressure)

x Calorific Value (energy in each m³ of gas)

÷ 3.6 (convert from joules)

= Usage (in kWh)

= For example:

94 x 1.02264 x 39.1 ÷ 3.6 = 1044.1

Emergency numbers

Smell Gas? Call 0800 111 999 (24hrs)

Power cut? Call 0800 028 0247

Your Electricity Distributor is: UK Power Networks
 (0845 601 4516)



Get the help you need

Tap Help in the app to have WattBott answer your questions. He's always on and has the facts at his fingertips.

Or, pop into the Community and post your question. Get the power of connected thinking on your app or at purepla.net.

Unhappy? Let's make it right

Tap Complaints in your app or at purepla.net to tell us what's happened. If you're not satisfied with our final response or you haven't received a response within 8 weeks you can contact the Energy Ombudsman on 0330 440 1624 or at osenergy.org. It's a free service and we are bound by their decisions.

Take control of your spend

We'll ask for a monthly meter reading, so your account's always up to date. We'll email to remind you when we need your meter reading - it's easy to send via the app. If you can't, don't worry. We'll simply use our best estimate of your energy use to calculate your month's spend. And we'll update your account when you're able to send a reading.

We'll be in touch to upgrade your meter towards the end of the year. Once that's done we can take readings automatically and send detailed use and spend tracking data to your app.

How much energy did you use this time?

You used an average of 9kWh of renewable electricity a day.

You used an average of 37kWh of carbon offset gas a day.

100% carbon offset

We offset 100% of the CO₂ emissions produced from the gas you use.

Small step. Big Difference.