



Mr Michael McGrane  
526 CASTLEVIEW  
LOUGHSHORE ROAD  
ENNISKILLEN  
BT93 3DB

This letter is about  
Price Change

It was sent to you on  
11 Sep 2013

Your Account Number  
4314390823

Meter Point Ref. No.  
81082177963

Tariff  
Home Energy

Letter reference  
088 / 8870455225

Supply Address:  
526 CASTLEVIEW, LOUGHSHORE ROAD, ENNISKILLEN

## Changes to tariff price & terms and conditions of supply

Dear Customer,

### Tariff price change

Due to significant increases in the price we pay for wholesale energy and other costs, we have regrettably had to make the difficult decision to increase prices (effective 1st July 2013 [1]). This will add £1.73 per week for a typical household as a result of the 17.8% increase [2].

There is never a good time to increase prices and it is something we do reluctantly. We were able to cut our prices by over 14% last year when many other electricity suppliers in the UK were raising theirs and we will always look for opportunities to reduce prices again should circumstances allow.

There is no need to contact us as a result of this tariff price change, as the new tariff will be automatically applied to your account.

We cannot control external wholesale energy costs, but we can help our customers save money on their electricity - and we are doing so. Please see the enclosed leaflet for details of the change and how you can benefit from our discounted payment options.

### Terms and conditions change

Power NI's terms and conditions of supply are changing, including the way in which we use your personal data. Please see the enclosed leaflet for more information.

Thank you for choosing Power NI, we greatly value your custom and are delighted to continue to serve you.

Yours faithfully

Maureen Delaney  
Customer Relations Manager

I certify having sighted &  
copied the true originals  
Signed:   
Date: 11-10-13

[1] You will receive your usual bill at existing prices c.21 days after the date of this letter. The new price applies to electricity used after the period covered by that bill and will appear in quarterly bills due from the start of October 2013.

[2] 'Typical' based on 3,300 units used in a year at Power NI standard rate. 'Typical' Economy 7, based on 8,100 units (34% day 66% night), will increase by £2.82 per week.