

09 February 2011

Gavin McCloskey  
Pension Practioner.com  
Daws House  
33-35 Daws Lane  
London NW7 4SD

Dear Gavin,

**PRIMARY WATER PLC: Account Reference A0178**

I refer to my letters dated 12 and 30 November and note that I have still not received a reply from you on the matters raised in the former letter, a copy of which I attach for ease of convenience.

I am not in a position to deal with this transfer until these points have been resolved.

I await your urgent advices.

Yours sincerely



Graham Urquhart  
Director

12<sup>th</sup> November 2010

Gavin McCloskey  
Pension Practioner.com  
Daws House  
33-35 Daws Lane  
London NW7 4SD

Dear Gavin,

**PRIMARY WATER PLC : Account Reference A0178**

I refer to your letter dated 1 October and enclosures, which I only received in the post yesterday.

As I mentioned in our telephone conversation yesterday, the Stock Transfer Form enclosed was a photocopy and not the original and also not dated. Thus, I will require the original and dated before I can process the transfer.

Further, I would advise you that the current registered holder of these shares has recently applied for 300,000 new Ordinary Shares of Primary Water plc at a price of 0.15 pence per share under a Rights Issue announced on 30 September 2010. These shares will be registered in the name of Legal & General unless we are informed to the contrary in writing from you or your clients.

Yours sincerely



Graham Urquhart  
Director