



Friends Life Limited
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PRIVATE AND CONFIDENTIAL

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0845 6029221

or write to
Friends Life Limited, PO Box 1550,
Milford, Salisbury SP1 2TW
Calls may be recorded for training and audit purposes

20 February 2015

Our ref : TCS/CS.NGP.1SS

Dear Gina

Scheme number : F46043/11358
Member's name : John S Maddison
Scheme name : Registered Stakeholder
(FOR POST OCT/2009 LEAVERS ONLY)

Thank you for your letter of 3 February 2015.

We previously explained that we were unable to process the transfer as we were unable to verify that the scheme's sponsoring employer was a genuine trading company. Your recent letter states that it is a trading company that is sponsoring the scheme.

If you can provide evidence that the sponsoring employer is a genuine trading company, we will be in a position to consider this matter further.

If there are any matters arising from this letter that you wish to discuss, please contact us on the number above. We will be happy to help.

Yours sincerely

Swati Sharma

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Client Services