

David Skilling
13 Hendry Avenue
Chacefield View
Denny
Stirlingshire
FK6 5ET



Your Account Number: A-9EDA4209
Bill Reference: 97215200 (9th June 2022)

Your estimated annual cost

£661.40 a year for electricity

£321.33 a year for gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual billings will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

Your energy account

9th May 2022 - 8th June 2022

On 9th May 2022 your previous balance was £263.70

1. We have charged you

Based on your meter readings.

VAT included.

Electricity	8th May 2022 - 6th June 2022	- £61.80
Gas	5th May 2022 - 6th June 2022	- £24.44

2. You have paid

Direct Debit collection - 30th May 2022 + £99.32

On 8th June 2022 your new balance is £276.78

Could you pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1700053047689)

Good to know.

You're already on our cheapest tariff for your **electricity** usage. We'll let you know if this changes.

For your **gas** (on meter point 7749549801)

Good to know.

You're already on our cheapest tariff for your **gas** usage. We'll let you know if this changes.

Emergency numbers

Smell gas?

Call **0800 111 999** (24hrs)

Power cut?

Call **105** to get help

Your Electricity Distributor is: Scottish Power Energy Networks (0800 001 5400)

Your Charges In Detail



Electricity	Supply number	S	1	801	381
			1700053047689		

Supply Address: 13 Hendry Avenue, Chacefield View, Denny,
Stirlingshire, FK6 5ET

Octopus 24M Fixed (8th May 2022 - 6th June 2022)

Energy Charges for Meter 17K0185292

8th May 2022	14368.5 Smart meter reading	
7th Jun 2022	14665.0 Customer reading	
Energy Used	296.5 kWh @ 17.46p/kWh	£51.76
Standing Charge	30 days @ 23.68p/day	£7.10

Subtotal of charges before VAT £58.86

VAT @ 5.00% £2.94

Total Electricity Charges £61.80

About Your Tariff

Prices do not include VAT unless otherwise noted.

Electricity

Tariff Name	Octopus 24M Fixed May 2021 v1
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	17.46p/kWh
Standing Charge	23.68p/day (£86.43/year)
Price Guaranteed Until	23rd June 2023
Early Exit Fee	None
Estimated Annual Usage	3112.7 kWh



Gas Meter Point Reference: 7749549801

Supply Address: 13 Hendry Avenue, Chacefield View, Denny,
Stirlingshire, FK6 5ET

Octopus 24M Fixed (5th May 2022 - 6th June 2022)

Energy Charges for Meter U6S04054881702

5th May 2022	4565.0 Customer reading	
7th June 2022	4608.0 Customer reading	
Consumption	43.0 Units (m ³)	
Energy Used*	486.2 kWh @ 3.07p/kWh	£14.92
Standing Charge	33 days @ 25.32p/day	£8.36

Subtotal of charges before VAT £23.28

VAT @ 5.00% £1.16

Total Gas Charges £24.44



Total charges for bill £86.24

About Your Tariff

Prices do not include VAT unless otherwise noted.

Gas

Tariff Name	Octopus 24M Fixed May 2021 v1
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	3.07p/kWh
Standing Charge	25.32p/day (£92.42/year)
Price Guaranteed Until	23rd June 2023
Early Exit Fee	None
Estimated Annual Usage*	6958 kWh

* Your energy usage is calculated from your gas consumption using a standard industry formula:

$$\begin{aligned} & \text{Units Consumed (Cubic Metres)} \\ & \times \text{Volume Correction (for temperature \& pressure)} \\ & \times \text{Calorific Value (energy in each m}^3 \text{ of gas)} \\ & \div 3.6 \text{ (convert from joules)} \\ & \approx \text{Usage (in kWh)} \end{aligned}$$

For you:

$$43.0 \times 1.02264 \times 39.8^{\dagger} \div 3.6 = 486.2$$

[†] Average calorific value shown to one decimal place



Octopus Energy Limited

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P 0808 164 1088

Registered Office

33 Holborn, London, EC1N 2HT

Trading Address

2nd Floor, UK House, 164-182 Oxford Street,
London W1D 1NN

Registered in England & Wales No. 09263424

VAT Number: 358672751



Contacting us

Contact us by email and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

Email: hello@octopus.energy

Phone: 0808 164 1088

Trading office: 2nd Floor, UK House, 164-182 Oxford Street, London W1D 1NN

Please don't hesitate to contact us if you've any questions, comments, or complaints.

How much did you use?

Your average electricity usage during this bill period was 9.88 kWh/day.

Your average gas usage during this bill period was 14.73 kWh/day.

Please visit our website for advice on how to save energy in your home.

Your Account Number: A-9EDA4209
Bill Reference: 97215200 (8th June 2022)

Advice and complaints

Contact Citizens Advice if you need help with an energy problem - for example with your bills or meters, or if you're struggling to pay for the energy you use. They're the official source of free and independent energy advice and support.

Go to: citizensadvice.org.uk/energy or call their consumer service on 0808 223 1133 Mon to Fri, 9am-5pm

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team.

Then: If an advisor is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

Finally: If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Ombudsman Service: Energy on 0330 440 1624 or www.ombudsman-services.org/sectors/energy. This is a free and independent service whose decisions we must abide by.

You can read our complaints policy on our website.

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