

TRUSTEES OF NEW HORIZONS & RETIREMENT BENEFIT SCHEME
RETIREMENT BENEFIT SCHEME
UNEX TOWER, 5TH FLOOR STATION STREET
STRATFORD
LONDON
E15 1DA

84390 036439 0198 E 38015

360



For all Business Banking enquiries please call **0800 731 6666**

To help us maintain and improve our customer service we may monitor or record your calls.

For the hard of hearing and/or speech impaired, Text Relay service available
18001 0800 731 6666



Online Banking service and information available at www.santander.co.uk



Santander, Customer Service Centre, Bootle, Merseyside, L30 4GB

Your account summary for 4th Sep 2018 to 2nd Sep 2019

Account name **TRUSTEES OF NEW HORIZONS & RETIREMENT BENEFIT SCHEME**

Account number: 40908777 Sort Code: 09 01 27 Statement number: 01/2019

BIC: ABBYGB3EXXX IBAN: GB24 ABBY 0901 2740 9087 77

Balance brought forward from previous Statement	£86.49
Total money in:	£0.29
Total money out:	£0.00
Your balance at close of business 2nd Sep 2019	£86.78

Interest and refunds paid this period

Date	Why we are paying you	Amount
29th Sep	Interest on your credit balance	£0.02
29th Oct	Interest on your credit balance	£0.02
29th Nov	Interest on your credit balance	£0.03
29th Dec	Interest on your credit balance	£0.02
29th Jan	Interest on your credit balance	£0.02
1st Mar	Interest on your credit balance	£0.03
29th Mar	Interest on your credit balance	£0.02
29th Apr	Interest on your credit balance	£0.03
29th May	Interest on your credit balance	£0.02
29th Jun	Interest on your credit balance	£0.03
29th Jul	Interest on your credit balance	£0.02
29th Aug	Interest on your credit balance	£0.03

Your current interest rate is 0.35% annual gross (variable) paid monthly.

Rate correct as at 2 September 2019.

Balance tiers	Gross rate
£1+	0.35%

The gross rate is the interest rate we pay where no income tax has been deducted.

A variable rate can go up or down e.g. in response to industry and market conditions.

RECEIVED

11 SEP 2019

News and information

Changes to the terms of your account

This message is applicable to Business Banking customers only.

We're updating the General Terms & Conditions (T&Cs) for business current and savings accounts to reflect new regulations and changes to our services which will happen by **18 December 2019**.

Further details of the changes are enclosed and are also available on santander.co.uk/business/support/current-accounts/changes-to-current-accounts-and-savings-accounts. Nothing is changing immediately, so you'll have the time to understand them or ask us any questions.

Important Messages

For Customers with an Overdraft. If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

Details of rates and charges can be found in your Interest Rates and Fees Information.

If you need another copy, please call into your local branch or visit www.santander.co.uk. Interest or fees will be calculated daily on any outstanding overdrawn balance.

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**Your transactions 4th Sep 2018 to 2nd Sep 2019**

Date	Description	Money in	Money out	£ Balance
4th Sep	Balance brought forward from previous statement			86.49
29th Sep	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.51
29th Oct	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.53
29th Nov	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.03		86.56
29th Dec	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.58
29th Jan	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.60
1st Mar	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.03		86.63
29th Mar	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.65
29th Apr	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.03		86.68
29th May	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.70
29th Jun	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.03		86.73
29th Jul	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.75
29th Aug	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.03		86.78
2nd Sep	Balance carried forward to next statement:			86.78

34128 014197 0070 E 36015

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Your account summary for 4th Sep 2017 to 3rd Sep 2018

Account name **TRUSTEES OF NEW HORIZONS & RETIREMENT BENEFIT SCHEME**

Account number: 40908777 Sort Code: 09 01 27 Statement number: 01/2018

BIC: ABBYGB3EXXX IBAN: GB24 ABBY 0901 2740 9087 77

Balance brought forward from previous Statement	£86.28
Total money in:	£0.21
Total money out:	£0.00
Your balance at close of business 3rd Sep 2018	£86.49

Interest and refunds paid this period

Date	Why we are paying you	Amount
29th Sep	Interest on your credit balance	£0.01
30th Oct	Interest on your credit balance	£0.01
29th Nov	Interest on your credit balance	£0.01
29th Dec	Interest on your credit balance	£0.02
29th Jan	Interest on your credit balance	£0.02
1st Mar	Interest on your credit balance	£0.02
29th Mar	Interest on your credit balance	£0.02
30th Apr	Interest on your credit balance	£0.02
29th May	Interest on your credit balance	£0.02
29th Jun	Interest on your credit balance	£0.02
30th Jul	Interest on your credit balance	£0.02
29th Aug	Interest on your credit balance	£0.02

Your current interest rate is 0.35% annual gross (variable) paid monthly.

Rate correct as at 3 September 2018.

Balance tiers	Gross rate
£1+	0.35%

The gross rate is the interest rate we pay where no income tax has been deducted.

A variable rate can go up or down e.g. in response to industry and market conditions.



£86.49

2.12

86.49 Balance

News and information

For Business Banking Client Account, Treasurer's Savings Account, Business Everyday Saver, Client Savings Account and Business Reward Saver customers only:

■ **Changes for current and savings accounts from 1 January 2019**
We're updating our General Terms and Conditions and Key Facts Documents with effect from 1 January 2019. Please take time to read and understand the enclosed 'Summary of changes to terms and conditions'. More information is available at santander.co.uk/uk/business/account-changes

■ **Transaction information on savings accounts**

We'll provide you with information about payments from your account either at the time or after they happen.

You'll continue to receive an annual statement and transaction information is also available at any time in Online or Mobile Banking or on request.

This change won't impact the way we send you statements if you've chosen to be paper-free, or you already receive statements in an alternative format.

■ **Financial Services Compensation Scheme**

Please find enclosed the FSCS Information Sheet and Exclusions List. Applies to the UK only. (Information correct as at 1 September 2018)

Continued on reverse....

Important Messages

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Your transactions 4th Sep 2017 to 3rd Sep 2018

Date	Description	Money in	Money out	£ Balance
4th Sep	Balance brought forward from previous statement			86.28
29th Sep	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.01		86.29
30th Oct	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.01		86.30
29th Nov	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.01		86.31
29th Dec	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.33
29th Jan	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.35
1st Mar	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.37
29th Mar	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.39
30th Apr	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.41
29th May	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.43
29th Jun	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.45
30th Jul	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.47
29th Aug	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.02		86.49
3rd Sep	Balance carried forward to next statement:			86.49