

RECEIVED 0 9 NOV 2021

**Business Account** 

TRUSTEES OF NEW HORIZONS
RETIREMENT BENEFIT SCHEME
UNEX TOWER, 5TH FLOOR STATION STREET
STRATFORD
LONDON
E15 1DA

360

For all Business Banking enquiries, please call 0800 731 6666

To help us maintain and improve our customer service we may monitor or record your calls.

For the hard of hearing and/or speech impaired, Text Relay service available 18001 0800 731 6666



Online Banking service and information available at santander.co.uk



Santander, Customer Service Centre, Bootle, Merseyside, L30 4GB

### Your account summary for

# 4 October 2021 to 2 November 2021

Account name: TRUSTEES OF NEW HORIZONS
Account number: 40908557 Sort Code 090127
BIC: ABBYGB3EXXX IBAN: GB47ABBY09012740908557
Statement number: 011/2021 Page 1 of 3
Balance brought forward from 3rd October statement:

Total credits £3,133.10
Total debits -£0.00
Your balance at close of business 2 November £21,939.89

Credit interest rate: No credit interest is paid on this account.

# **News and information**

#### Changes to the usage of passbooks

We're changing the General Terms and Conditions for business current accounts and savings accounts relating to the use of Santander passbooks in our branches. Please take time to read the enclosed 'We're making a change to the Terms and Conditions of your account.'

Important information is continued on the reverse of this page.

Please retain statement for future reference. To query any item contact the office shown above. VAT Registration number 466 2647 24

Account name: TRUSTEES OF NEW HORIZONS
Account number: **40908557** (Sort code 09 01 27)
Statement number: 011/2021 Page number: 2 of 3

#### Important messages

**Making a complaint**: We're sorry if we haven't provided you with the service you expect. By telling us about it we can put things right for you and make improvements. We want to sort things out for you as soon as we can. The easiest and quickest way is by talking to us about your concerns. Please call our dedicated complaints team on **0800 171 2171**.

**Important information about Unarranged Overdrafts**: If you go overdrawn without an Arranged Overdraft in place, or if you exceed your Arranged Overdraft, you may go into an Unarranged Overdraft however, you won't incur any charges or interest for this. The table below provides details of the Unarranged Overdraft rates and fees.

	Unarranged Overdra	aft rates and fees		
	Interest rate	Paid item fee	Unpaid item fee	
2 3 Business Current Account	No interest	No fee	No fee	
Business Current Account	No interest	No fee	No fee	
Business Everyday Current Account	No interest	No fee	No fee	
Treasurer's Current Account	No interest	No fee	No fee	

Interest rates and paid item fee charges were removed from 6 April 2020 and unpaid item fee charges were removed from 10 December 2019.

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Account name: TRUSTEES OF NEW HORIZONS Account number: **40908557** (Sort Code 09 01 27) Statement number: 011/2021 Page number: 3 of 3

Date	Description			
	Previous statement balance	Credits	Debits	Balance
02nd Nov	BANK GIRO CREDIT REF GLENNY LLP, VAT - GLENNY LLP			18,806.79
02nd Nov	Current statement balance	3,133.10		21,939.89
			<u></u>	21,939.89

