



08306 036336 0108 E 36000

TRUSTEES OF NEW HORIZONS  
RETIREMENT BENEFIT SCHEME  
UNEX TOWER, 5TH FLOOR STATION STREET  
STRATFORD  
LONDON  
E15 1DA



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## Business Account



For all Business Banking enquiries, please call  
0330 123 9860

To help us maintain and improve our  
customer service we may monitor or record  
your calls.

For the hard of hearing and/or speech  
impaired, Text Relay service available  
18001 0330 123 9860



Online Banking service and information  
available at [santander.co.uk](https://santander.co.uk)



Santander, Customer Service Centre, Bootle,  
Merseyside, L30 4GB

## Your account summary for 4 July 2022 to 2 August 2022

Account name: TRUSTEES OF NEW HORIZONS  
Account number: 40908557 Sort Code 090127  
BIC: ABBYGB3EXXX IBAN: GB47ABBY09012740908557  
Statement number: 008/2022

Page 1 of 3

Balance brought forward from 3rd July statement:	£22,683.58
Total credits	£0.00
Total debits	-£0.00
<b>Your balance at close of business 2 August 2022</b>	<b>£22,683.58</b>

Credit interest rate: No credit interest is paid on this account.

## News and information

### Self-service pay at pump petrol payments is changing

The way you pay at self-service fuel  
pumps is changing. Petrol stations  
with self-service fuel pumps are  
likely to now check that you have  
the funds to pay for your fuel before  
you fill up. For more information  
please refer to:  
[santander.co.uk/business/support/payments](https://santander.co.uk/business/support/payments)

### Changes in Branch Opening Hours

We've changed our branch opening hours:  
Monday to Friday, 9.30am–3.00pm  
Saturday, 9.30am–12.30pm (those  
branches that currently closed on a  
Saturday will continue to do so).

Important information is continued on the reverse of this page.

Please retain statement for future reference. To query any item contact the office shown above. VAT Registration number 466 2647 24

Continued on reverse

### Important messages

**Making a complaint:** We're sorry if we haven't provided you with the service you expect. By telling us about it we can put things right for you and make improvements. We want to sort things out for you as soon as we can. The easiest and quickest way is by talking to us about your concerns. Please call our dedicated complaints team on **0800 171 2171**.

**Important information about Unarranged Overdrafts:** If you go overdrawn without an Arranged Overdraft in place, or if you exceed your Arranged Overdraft, you may go into an Unarranged Overdraft however, you won't incur any charges or interest for this. The table below provides details of the Unarranged Overdraft rates and fees.

	Unarranged Overdraft rates and fees		
	Interest rate	Paid item fee	Unpaid item fee
1 2 3 Business Current Account	No interest	No fee	No fee
Business Current Account	No interest	No fee	No fee
Business Everyday Current Account	No interest	No fee	No fee
Treasurer's Current Account	No interest	No fee	No fee

Interest rates and paid item fee charges were removed from 6 April 2020 and unpaid item fee charges were removed from 10 December 2019.

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Account name: TRUSTEES OF NEW HORIZONS  
Account number: **40908557** (Sort Code 09 01 27)  
Statement number: 008/2022 Page number: 3 of 3

Date	Description	Credits	Debits	Balance
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