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TRUSTEES OF NEW HORIZONS & RETIREMENT BENEFIT SCHEME  
RETIREMENT BENEFIT SCHEME  
UNEX TOWER, 5TH FLOOR STATION STREET  
STRATFORD  
LONDON  
E15 1DA



For all Business Banking enquiries please  
call **0330 123 9860**

To help us maintain and improve our  
customer service we may monitor or record  
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For the hard of hearing and/or speech  
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Santander, Customer Service Centre, Bootle,  
Merseyside, L30 4GB

## Your account summary for 3rd Sep 2022 to 2nd Sep 2023

Account name **TRUSTEES OF NEW HORIZONS & RETIREMENT BENEFIT  
SCHEME**

Account number: 40908777 Sort Code: 09 01 27 Statement number: 01/2023  
BIC: ABBYGB3EXXX IBAN: GB24 ABBY 0901 2740 9087 77

Balance brought forward from previous Statement	£87.09
Total money in:	£0.49
Total money out:	£0.00
<b>Your balance at close of business 2nd Sep 2023</b>	<b>£87.58</b>

### Interest and refunds paid this period

Date	Why we are paying you	Amount
29th Sep	Interest on your credit balance	£0.01
29th Oct	Interest on your credit balance	£0.01
29th Nov	Interest on your credit balance	£0.01
29th Dec	Interest on your credit balance	£0.03
30th Jan	Interest on your credit balance	£0.05
1st Mar	Interest on your credit balance	£0.04
29th Mar	Interest on your credit balance	£0.04
29th Apr	Interest on your credit balance	£0.05
29th May	Interest on your credit balance	£0.05
29th Jun	Interest on your credit balance	£0.06
29th Jul	Interest on your credit balance	£0.07
29th Aug	Interest on your credit balance	£0.07

## News and information

### Changes to the terms of your account

On 31 July 2023, we updated the General Terms  
and Conditions and Key Facts Documents for all  
our business current and savings accounts. You  
can view these by visiting  
[Santander.co.uk/business](http://Santander.co.uk/business), then type 'T&C' in the  
search option.

### Beyond banking

Did you know that as a Santander business  
customer, there's more services that may help  
your business grow.

Find out about these and the support available to  
you as a Business Banking customer, by visiting:  
[santander.co.uk/business/business-support](http://santander.co.uk/business/business-support).

### Help managing business costs?

We understand the last couple of years have  
been difficult. Our support pages may help in  
managing your business finances including  
managing cashflow, debt, rising energy costs  
and more.

Find out more by visiting:  
[santander.co.uk/business](http://santander.co.uk/business), then use the search  
option to find 'if business finances are a  
struggle'.

**Your current interest rate is 1.04% annual gross  
(variable) paid monthly.**

Rate correct as at 2 September 2023.

Balance tiers	Gross rate
£1+	1.04%

The gross rate is the interest rate we pay where no income tax has been deducted.

A variable rate can go up or down e.g. in response to industry and market conditions.





### Important Messages

**For Customers with an Overdraft.** If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

**Details of rates and charges can be found on our website or through your local branch.**  
Interest or fees will be calculated daily on any outstanding overdrawn balance.

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## Your transactions 3rd Sep 2022 to 2nd Sep 2023

Date	Description	Money in	Money out	£ Balance
3rd Sep	<b>Balance brought forward from previous statement</b>			87.09
29th Sep	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.01		87.10
29th Oct	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.01		87.11
29th Nov	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.01		87.12
29th Dec	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.03		87.15
29th Jan	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.05		87.20
1st Mar	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.04		87.24
29th Mar	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.04		87.28
29th Apr	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.05		87.33
28th May	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.05		87.38
29th Jun	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.06		87.44
29th Jul	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.07		87.51
29th Aug	INTEREST PAID AFTER TAX 0.00 DEDUCTED	0.07		87.58
<b>2nd Sep</b>	<b>Balance carried forward to next statement:</b>			<b>87.58</b>

