



Georgina Martin &lt;georginam@retirement.capital&gt;

---

**Fwd: Account - 881100886**

---

**Nicola Steele** <nicolarsteele@gmail.com>  
To: Georgina Martin <georginam@retirement.capital>

Mon, Jan 27, 2025 at 12:36 PM

Hi Georgina,

Please see the email below with the Bank details.

I look forward to hearing from you.

Nicola

----- Forwarded message -----

From: **Credit Control (Ross And Liddell)** <creditcontrol@ross-liddell.com>

Date: Mon, Jan 27, 2025 at 11:17 AM

Subject: RE: Account - 881100886

To: Nicola Steele <nicolarsteele@gmail.com>

Good Morning,

Our bank details are shown below:-

Account            Ross & Liddell Limited

Account Nr        00247963

Sort Code         83-41-00

Please quote your reference 881100886 to ensure your payment is allocated to your account.

Regards

yvonne

Yvonne Innes

Credit Control Administrator

Ross & Liddell Ltd

T: 0141 221 9266

**Our Team Approach  
to Management**Did you know we  
now offer live chat? [Click for more information](#)

PROPERTY FACTOR REGISTRATION NO: **PF000196**  
LETTING AGENT REGISTRATION NO: **LARN1805012**

---

**From:** Nicola Steele <[nicolarsteele@gmail.com](mailto:nicolarsteele@gmail.com)>  
**Sent:** 27 January 2025 09:35  
**To:** Credit Control (Ross And Liddell) <[creditcontrol@ross-liddell.com](mailto:creditcontrol@ross-liddell.com)>  
**Subject:** Re: Account - 881100886

Louise,

I had sent these invoices for payment and have just realised that they do not quote any bank details. Can you amend the paperwork or send me the details as to the account and sort code?

Nicola

On Tue, Jan 21, 2025 at 10:14 AM Credit Control (Ross And Liddell) <[creditcontrol@ross-liddell.com](mailto:creditcontrol@ross-liddell.com)> wrote:

Good morning,

Apologies, please see attached.

Kind regards

Louise

Louise Britton

Credit Control Administrator

Ross & Liddell Ltd

T: 0141 221 9266

**Our Team Approach  
to Management**Did you know we  
now offer live chat? [Click for more information](#)

PROPERTY FACTOR REGISTRATION NO: **PF000196**  
LETTING AGENT REGISTRATION NO: **LARN1805012**

---

**From:** Nicola Steele <[nicolarsteele@googlemail.com](mailto:nicolarsteele@googlemail.com)>  
**Sent:** 21 January 2025 10:00  
**To:** Credit Control (Ross And Liddell) <[creditcontrol@ross-liddell.com](mailto:creditcontrol@ross-liddell.com)>  
**Subject:** Re: Account - 881100886

Hi,

Many thanks for your prompt email. All invoices have to be addressed to Nicola Steele Pension Scheme. Can you please amend and return at your earliest convenience?

Many thanks,

Nicola

On Tue, Jan 21, 2025 at 9:53 AM Credit Control (Ross And Liddell) <[creditcontrol@ross-liddell.com](mailto:creditcontrol@ross-liddell.com)> wrote:

Good morning,

I refer to you email below and note your comments contained therein.

As requested, please find attached a statement of account and copy invoices for your perusal.

Kind regards

Louise

Louise Britton

Credit Control Administrator

Ross & Liddell Ltd

T: 0141 221 9266

PROPERTY FACTOR REGISTRATION NO: **PF000196**  
LETTING AGENT REGISTRATION NO: **LARN1805012**

---

**From:** Nicola Steele <[nicolarsteele@googlemail.com](mailto:nicolarsteele@googlemail.com)>  
**Sent:** 21 January 2025 09:43  
**To:** Credit Control (Ross And Liddell) <[creditcontrol@ross-liddell.com](mailto:creditcontrol@ross-liddell.com)>  
**Subject:** Account - 881100886

Good morning,

I have just received a letter from Raeside & Chisholm outlining that Ross and Liddell are intending to instigate court proceedings for the debt above.

I called on the 22nd November of last year, as the invoice for this bill had been sent to the wrong place (shop next door). I provided my updated details and have not since received an updated invoice.

Can you please action my request first and I will then be in a position to pay the debt as soon as I receive the invoice with the appropriate details. I would also ask instead of sending out threatening letters that it might be an idea to call clients to ascertain the situation first.

I look forward to hearing from you.

Many thanks,

Nicola Steele  
[Nicolarsteele@gmail.com](mailto:Nicolarsteele@gmail.com)  
07766275320