



Lisa Welton <lisa@retirement.capital>

Re: Scottish Widows compensasion - Nicola Steel Pension Scheme

1 message

Lisa Welton <lisa@retirement.capital>

27 March 2024 at 10:29

To: Nicola Steele <nicolarsteele@googlemail.com>

Cc: Georgina Martin <georginam@retirement.capital>

Good morning Nicola,

SW are asking for proof of the property purchase amounts before and after the purchase. Please see the attached document with their requests for compensation. Please let me know if you have this information so I can pass it on to them.

Kind Regards,

Lisa

My working hours are 8.00-14.00 Monday- Friday.

On Tue, 26 Mar 2024 at 11:10, Nicola Steele <nicolarsteele@googlemail.com> wrote:

Hi Lisa,

I was financially disadvantaged by SW to the tune of the following costs:

- 1) Loss of rent on the property I was purchasing - 3 months x £550
- 2) The price of the property went up due to the time it took to purchase - £3500

I look forward to hearing from you.

Best,

Nicola

On Mon, Mar 25, 2024 at 10:07 AM Lisa Welton <lisa@retirement.capital> wrote:

Good morning Nicola,

We have received the attached letter from Scottish Widows. Please advise if you wish for us to reply to them of any financial disadvantage you experienced... If so, the amount at which you require the compensation from SW.

Kind Regards,

Lisa

My working hours are 8.00-14.00 Monday- Friday.

**Scottish Widows complaint _ 18266669 -Nicola Steele.pdf**

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