

Calls may be recorded
and monitored for
quality and training
purposes

0345 1 24 24 24

Mon - Fri 8am - 8pm, Sat 9am - 5pm

24 hr automated service
for debit/credit card payments:
0345 1 247 247

REM1017/011103 338
Mr A Village
27A Collegiate Crescent
Sheffield
S10 2BJ

Page 1 of 2

Date:
17 October 2014

Customer reference number

33201 6394 00273 2

Supply address:
27A Collegiate Crescent,
Sheffield, S10 2BJ

Reminder

Dear Mr Village

Total Amount Due: £359.13

We just wanted to remind you that the second half year of your water bill was due on 1 October 2014. If you have paid recently I am sorry for contacting you.

If you wish to make a payment by debit card or credit card, you can call our 24 hour automated service on 0345 1 247 247, or please see over for a payment slip.

You may find it easier to pay by Direct Debit, you can either call us on the telephone number above or apply online at yorkshirewater.com/directdebit. You will need your customer reference number and your bank details.

If you have difficulty paying, please contact us straight away on 0345 1 24 24 24 so we can help.

You need to know that we are now sharing account information with the Credit Reference Agencies.

Yours sincerely

Z Blake
Head of Customer Service

I certify that this is a true copy of the original document for Mr Village.

[Signature]
David Thompson, TAG Wealth Management
FCA IRN DXT00019, FCA FRN 601628

How to pay your bill



By debit or credit card

Visit yorkshirewater.com/payment or phone 0345 1 24 24 24 or our automated service on 0345 1 247 247 (24 hrs). There is a bank handling fee for credit cards.



By internet or phone banking

Use sort code 57-49-55 and account number 11111111. Please quote your customer reference number.



At a post office

Pay free of charge (cash or debit card only) at any Post Office.



PayPoint

Pay free of charge (cash only) at any PayPoint outlet.



At a bank

Sign and date the payment slip and hand in this bill with your payment. Make cheques payable to 'Yorkshire Water'.



At a Local Authority cash office

You can pay by cash or cheque at either the Calderdale or Kirklees Local Authority cash offices.



By post

Tear off the payment slip and send it with your cheque payable to 'Yorkshire Water' to: Yorkshire Water, PO Box 52, Bradford BD3 7YD. Do not send cash.