

Pension Practitioner.com
Daws House
33-35 Daws Lane
London
NW7 4SD

Dear Sir/Madam

Client Name: David James Bijl

We write with reference to our recent correspondence. Thank you for sending us the documents requested.

We still require some outstanding information:

A copy of The Pension Regulator's registration certificate
Details of the investment service providers the scheme is linked to

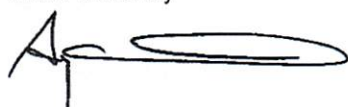
We also require proof of the client's address. We have Mr Bijl noted as Addressee Gone Away on our system. Please send us an original or certified utility bill or photo card driving license as proof of address.

Please note that there will be a delay in processing the transfer request while we are carrying out these additional checks. In light of this, we would be grateful if you could provide all the information requested, in writing as soon as possible.

We will also be contacting the client to make them aware of the possible delays involved in processing the transfer.

If you have any questions about this letter, please contact us using the details shown.

Yours sincerely



Anthony Scammell
Head of Customer Experience

17 February 2017

Call us
Customer Contact Centre
Freephone: 0808 171 2626

Open Mon – Fri 8.00am to 9.00pm

Email us
ask@omwealth.com

Write to us
Old Mutual Wealth
Old Mutual House
Portland Terrace
Southampton
SO14 7AY

Visit our website
www.oldmutualwealth.co.uk

Your details
Account number: PRA 029002908

What to do next

- Let us or your adviser know if you have any questions about this letter

Calls may be monitored and recorded for training purposes and to avoid misunderstandings.

Old Mutual Wealth provides you with access to its investment platform. Within this platform you can open an ISA and Collective Investment Account provided by Old Mutual Wealth Limited and a Collective Retirement Account and Collective Investment Bond provided by Old Mutual Wealth Life & Pensions Limited.

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