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MS G MARTIN  
PENSION PRACTITIONER  
UK ADMINISTRATION CENTRE  
48 CHORLEY NEW ROAD  
BOLTON  
BL1 4AP

Plan number:  
**51248541**  
Your reference:  
**NM244890C**  
Our reference:  
**WM30152697**

11 February 2019

Dear Ms Martin

## Transferring of benefits to another provider

**Plan holder's name: Mr Ivan Bennett**

Thank you for your letter of 4 January 2019. We previously wrote to you on 11 January 2019 however we have not received a response.

As we outlined in our previous query, in order to properly register the PTJ Pension Scheme with HMRC, the Principal Employer should have been appointed by the Trustees. The document you attached with your letter of 4 January 2019 does not provide evidence of such appointment.

We are unable to make progress on this transfer request until we have satisfied ourselves that the PTJ Pension Scheme is a properly registered pension scheme.

## How to get in touch with us

If you have any questions or if there's anything we can do to help, please get in touch. Please have the plan number to hand when you contact us.

**Post:** Write to us at Prudential Customer Services, Lancing, BN15 8GB

**Phone:** 0345 640 2000 or + 44 178 644 8844 if phoning from abroad. Our lines are open between 8am and 6pm, Monday to Friday.

Yours sincerely



Tracy Harris  
Customer Service Director

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